



Community Support Program Report Street Activity Steering Committee

Rob Garrison - Supervisor
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[2019] - Street Activity Steering Committee Meeting Program Report for [June - August]

June – CSP calls for service remained high. There were 240 occurrences involving 355 people.

Two staff travelled to Edmonton to view the operations of the supervised consumption site. An inspector from the Edmonton Police Service accompanied them to the site where they spent the day with the staff. Best practices were shared and discussed in anticipation of a centre opening in Saskatoon.

CSP officers attended various meetings throughout the month as well as community events in the BIDs. Staff served lunch at the Friendship Inn along with SPS.

July – CSP responded to another busy month of calls for service. There were 251 occurrences involving 340 people.

July 3rd CSP co-presented with SPS at a well attended lunch and learn at Federated CO-OP. There were approximately 100 people in attendance. The lunch and learn was an information session focussed on personal safety in the downtown. Attendees were given information regarding how we interact with police in order to provide the most appropriate response to calls. This is the second presentation to the Federated CO-OP and it again resulted in numerous questions being asked. The Federated CO-OP has a large number of employees working in the downtown and are very appreciative of these information sessions.

July 9th CSP acknowledged their 7th anniversary of operation!

July 10th CSP conducted a presentation to Crocus CO-OP clients and staff at their location in Riversdale. The staff had requested an information session in order to remind their clients who CSP is and that we can always be approached for assistance when they see us in the community. CSP is very proud of the close relationship we have with Crocus CO-OP and we always try to stop in for a visit during our patrols.

July 10th CSP attended a presentation by the RCMP on Terrorism Awareness. The focus was on what CSP officers can watch for while on patrol and how they can help contribute to public safety. The session was interesting for staff and helped to establish lines of communication with the RCMP with respect to information sharing.



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CSP officers attended numerous events during their patrols in the BIDs and attended meetings regarding Supervised Consumption and Downtown Safety. Our presence at events this summer in the BIDs was appreciated and encouraged by event organizers and BIDs Executive Directors.

August – Calls for service remained steady for the 4th consecutive month. There were 224 occurrences involving 326 people.

The CSP supervisor met with supervisors from the Lighthouse and collaborated on some of the issues of common interest. We continue to have a good working relationship and good communication.

CSP is exploring the use of a phone app being used in another city in order to encourage more communication on common issues between stakeholders in the community and CSP. We are anticipating an update for next reporting period.

August 22nd the CSP supervisor and an officer attended the Police Board of Commissioners open meeting at City Hall and observed presentations from Community Groups.

August 29th CSP officers served lunch with SPS officers at Friendship Inn as per the approved schedule. This monthly initiative is proving to be successful as clients are becoming more familiar with our officers. There appears to be more verbal interaction and people seem more at ease with our presence.

One CSP officer resigned at the end of August and a staffing initiative is underway.



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2. Statistics

Table 1 – Calls for Service

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Number of occurrences	126	140	209	174	315	240	251	224					715	1679
Individuals served	161	188	288	236	490	355	340	326					1021	2384
Involvement	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Business	126	132	238	166	357	285	257	157					699	1718
Community	22	25	45	51	80	37	32	25					94	317
Vulnerable Person	156	183	275	228	477	337	317	214					868	2187
Call Origin	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Office	91	96	167	130	221	186	197	161					544	1249
Patrol	22	25	21	19	62	40	38	39					117	266
Police Dispatch	5	8	6	8	18	10	14	14					38	83
Self-initiated	8	11	15	17	14	4	2	9					15	80
Follow-up	0	0	0	0	0	0	0	1					1	1
Outcome	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Successful*	94	91	143	114	225	165	176	151					492	1159
Could not locate	15	22	42	33	54	46	45	57					148	314
Not able to assist**	17	27	24	27	36	29	30	15					74	205
Bylaw	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Information	188	9	86	139	141	107	111	72					290	853
Warned	6	0	15	7	9	3	2	0					5	42
Ticketed	0	0	2	2	6	4	1	2					7	17

* Successful includes identifying specific issue that exist at the time, assessing the scenario and assisting the individual(s) the supports they need (i.e. housing or shelter, mental health concerns, nutrition, transportation, etc.);

**Not able to assist includes a call in which an individual refuses service, Police or other services providers are in attendance, there is concurrent calls.



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Table 2 – Calls Attended & Action Taken

Call Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
Addictions	66	62	115	95	249	140	114	131					385	972
Suspicious Person	15	41	32	17	49	82	57	57					196	350
Disturbance	29	32	62	48	74	47	58	45					150	395
Bylaw	2	0	11	11	18	9	8	8					25	67
Outreach	43	40	47	53	80	59	81	61					201	464
Mediation	0	1	8	4	9	6	1	3					10	32
Criminal	6	7	6	3	12	10	14	14					38	72
Other	0	6	7	5	1	5	4	8					17	36
Referrals	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Total	YTD Total
On scene/immediate*	77	117	109	93	199	125	99	90					314	909
Independent**	26	33	26	29	68	45	48	43					136	318
Organization	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current	YTD
City Police	12	24	27	26	42	27	26	17					70	201
CSP	11	8	9	11	10	10	5	5					20	69
Paramedics	2	4	4	4	6	4	4	3					11	31
Larson House	6	10	13	12	13	14	15	17					46	100
Lighthouse	8	9	2	17	22	22	19	18					59	117
Lighthouse Stabilization	19	26	29	16	58	25	19	8					52	200
Lighthouse transport	29	24	21	22	10	42	25	31					98	204
Salvation Army	7	10	8	4	3	1	4	2					7	39
Mobile Crisis	0	3	3	1	2	1	2	0					3	12
MSS Income Security	2	2	3	2	11	3	3	4					10	30
Transit Services	1	4	7	2	9	7	5	7					19	42
Other	6	26	9	11	27	12	10	19					41	120

* On scene/immediate referrals are contacts made directly on scene to assist an individual(s) with immediate needs;

**An independent referral occurs when staff recommends information about a service provider or contact information about the CSP to follow-up with after a call for service is completed, the referral is made with the understanding that the initiative is to be taken by the client.



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Table 3 – Patrol Statistics

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total
Directions	10	8	16	13	26	17	16	19					125
Business information	6	4	7	7	22	0	16	8					70
Program information	37	11	54	218	145	28	32	28					553
Business connection	502	275	523	424	555	427	449	481					3636
Connections	663	369	905	962	1584	1253	1216	1235					8187
New person	12	9	8	10	11	6	5	9					70
Needles	1	1	34	32	15	31	16	24					154
Other	9	6	10	4	5	3	6	1					44

Table 4 – Key Indicators

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
BUSINESSES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Liaise with Businesses														
Business Connections	502	275	523	424	555	427	449	481					1357	3636
Increase Awareness of Street Activity														
Office Calls	91	96	167	130	221	186	197	161					544	1249
Collaborate with Businesses														
Collaborations	20	28	31	22	28	19	25	17					61	190
Mediations	0	1	8	4	9	6	4	3					13	32
GENERAL PUBLIC	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Average
Discourage Negative Street Activity														
Response times (Average in Minutes)	16.9	15.1	18.2	15.1	15.7	16.1	14.6	7.5					-	16.0
Patrol times	270	183	272	236	301	231	245	229					705	245.9



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Time in attendance (Average in Minutes)	13.9	17.4	12.2	12.2	12.5	11.4	9.7	10.4					-	12.8
GENERAL PUBLIC	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	YTD Total
Build Trust with people on the Street														
Events Attended	3	2	5	0	8	9	8	11					28	46
Calls for Service	126	140	209	174	315	240	251	224					715	1679
Patrol Calls	22	25	21	19	62	40	38	39					117	266
VULNERABLE PERSONS	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	YTD Total
Building trust with vulnerable people on the street														
Frequency of Contacts	663	369	905	962	1584	1253	1216	1235					3704	8187
Individuals Served	161	188	288	236	490	355	340	326					1021	2384
Near Misses	6	2	0	0	0	0	2	1					3	11
Relationships with Service Providers														
Service Provider Connections	103	150	135	122	267	170	147	90						1184
BYLAW ENFORCEMENT	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Current Period	YTD Total
Enforcement														
Information	188	9	86	139	141	107	111	72					290	853
Warning	6	0	15	7	9	3	2	0					5	42
Tickets	0	0	2	2	6	4	1	2					7	17
SPS Connections														
Police Dispatch	5	8	6	8	18	10	14	14					38	83
Referrals to SPS	12	24	27	26	42	27	26	17					70	201



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