

Saskatoon Transit 2018 Annual Report

ISSUE

This report presents the Saskatoon Transit 2018 Annual Report which outlines the performance of Saskatoon Transit in 2018 and includes a comparative analysis to previous years.

BACKGROUND

The 2018 Saskatoon Transit Annual Report provides an outline of the roles, priorities, goals, and tasks set out for Saskatoon Transit in 2018. This Annual Report provides the outcomes and achievements of Saskatoon Transit for 2018.

DISCUSSION/ANALYSIS

Conventional Transit

Total Rides in 2018 were 9,385,303 (electronic) which is an increase of 8.1% compared to 2017. Transit's formula based (calculated) ridership for 2018 was 12,897,233. Since not all systems across the country have automated fareboxes, the calculated rate is still used for ridership statistics. It is this statistic that will be used as the basis for Federal funding under Public Transit Infrastructure Funding (PTIF) program and the Investing in Canada Infrastructure Fund Public Transit Stream.

The operating deficit for the Transit Service line was \$1.3 Million, primarily due to not achieving revenue targets (\$0.7 Million) and increased fuel prices amounting to \$0.5 Million. The Conventional Transit average cost per passenger decreased from \$3.34 in 2017 to \$3.24 in 2018. As a comparison, the cost per passenger for Regina Transit in 2018 was \$6.00.

Saskatoon Transit received 1,764 complaints in 2018, which is 270 more than 2017. Overall complaints were primarily regarding operators and the buses arriving early, late or driving by without stopping.

Access Transit

A Revenue Trip is defined as a one-way trip from point A to point B. In 2018, the total service demand for Access Transit increased by 4.2%. The average cost per trip for 2018 was \$40.54 which was offset by the Provincial Transit Assistance for People with Disabilities program. The program provided an operating grant of \$943,000 bringing the average mill rate supported cost to \$31.88 per trip.

A Denial is a trip request by a customer that cannot be accommodated. The denial rate for 2018 was 6.1%, an increase of 4.5% over 2017 and is reflective of the increased need in the community for this service.

Despite the various challenges Access Transit operators face on the road, they were able to maintain an average of 94.5% on-time performance for 2018.

NEXT STEPS

- A copy of the Saskatoon Transit 2018 Annual Report will be posted on the SaskatoonTransit.ca website, forwarded to the Saskatoon Accessibility Advisory Committee and shared with staff.
- A copy of the report will also be shared with the Transit Assistance for People with Disabilities (TAPD) Fund (Government of Saskatchewan) which provides partial funding for Access Transit.

APPENDICIES

1. Saskatoon Transit 2018 Annual Report

Report Approval

Written by: Qasim Ghuman, Accounting Coordinator, Saskatoon Transit
Tracey Loewen, Manager Access Transit
Michael Moellenbeck, Manager Conventional Transit
Cory Shrigley, Manager Customer Support and Engagement
Paul Bracken, Manager Maintenance

Reviewed by: Jim McDonald, Director of Saskatoon Transit

Approved by: Angela Gardiner, General Manager, Transportation & Construction Department

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