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## 2018 Year-End Report – Community Standards Division

### Recommendation

That the report of the Acting General Manager, Community Services Department, dated March 11, 2019 be received as information.

### Topic and Purpose

The purpose of this report is to highlight work completed in 2018 by the Community Standards Division and to provide an overview of significant projects anticipated in 2019.

### Report Highlights

1. The 2018 Year-End Report for the Community Standards Division provides an overview of the initiatives and core functions undertaken throughout 2018, and highlights 2019 activities for the Division's three sections: Bylaw Compliance, Licensing and Permitting, and Parking Services.

### Strategic Goals

This report supports the City of Saskatoon's Strategic Goals of Continuous Improvement, Sustainable Growth, and Quality of Life by providing coordinated communication and delivery of bylaw services, promoting healthy standards and development practices, providing education, and equipping residents to be engaged in their community.

### Report

The Community Standards Division is comprised of three core business functions: Bylaw Compliance, Licensing and Permitting, and Parking Services. Primary goals of the Division include the following:

- a) provide a front-facing communication focal point for customers seeking assistance in bylaw, business development, or regulatory compliance;
- b) provide an effective delivery model for bylaw enforcement to ensure the customer is provided a smooth and consistent experience; and
- c) accountable for the stewardship, development and maintenance of standards, regulations, and bylaws as they relate to maintaining a healthy community.

The 2018 Year-End Report for the Community Standards Division provides an overview of the initiatives undertaken throughout 2018, and highlights significant projects anticipated in 2019 (see Attachment 1).

**Other Considerations/Implications**

There are no options, policy, financial, environmental, privacy, or CPTED implications or considerations; a communication plan is not required at this time.

**Due Date for Follow-up and/or Project Completion**

The Community Standards Division reports annually on its activities.

**Public Notice**

Public Notice pursuant to Section 3 of Policy No. C01-021, Public Notice Policy, is not required.

**Attachment**

1. 2018 Community Standards Year-End Report

**Report Approval**

Written by: Matt Grazier, Manager, Bylaw Compliance

Reviewed by: Jo-Anne Richter, Acting Director of Community Standards

Approved by: Lynne Lacroix, Acting General Manager, Community Services Department

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