

Community Support Program Key Indicators of Success Summary

The Community Support Program (CSP) tracks a large number of indicators through their reports and patrol counts. They also keep a written record of concerns or complaints, client information, developing trends, warnings or cautions that have already been issued, needed follow-ups, as well as other information. Other numbers are drawn from the Street Activity Baseline Study's (Baseline Study) most recent update and from Saskatoon Police Service (Police Service) data.

Key Indicators of Success - CSP Pilot Program Summary:

| Program Outcomes | How To Measure | Indicators of Success | 2015 | 2016 | 2017 | 2018 (Jan-Jun) | Change 2015-2017 |
|--------------------------------|---|---|--|------|---|---|---|
| ALL | | | | | | | |
| Increase perceptions of safety | Baseline Study Survey updates | <ul style="list-style-type: none"> Increased perceptions of safety in BIDs (drawn from Baseline Study) | 87% | NA | NA | 85% | -2% (not significant) |
| Establish a program database | Increased ability to target program resources | <ul style="list-style-type: none"> Strategic use of data to identify hotspots and emerging issues geographically | Data collected and analyzed for program trends, identifying hotspots, and helping generate program reports | NA | November 2017 New database (Resolver-Perspective Mobile) comes on-line. This database allows for mobile reporting, as well as easier and more comprehensive program reporting | New database fully operational and all data updated | New database fully operational and all data updated |

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|---|---|--|---|---|---|---|---|
| BYLAW ENFORCEMENT | | | | | | | |
| Bylaw enforcement | Number and frequency of bylaw enforcement contacts | <ul style="list-style-type: none"> Number of tickets Number of warnings Number of educational stops | TOTAL: 29 TOTAL: 90 TOTAL: 805 | TOTAL: 30 TOTAL: 74 TOTAL: 1,097 | TOTAL: 46 TOTAL: 63 TOTAL: 1,030 | TOTAL: 37 TOTAL: 56 TOTAL: 483 | +59% (+17) -30% (+27) +28% (+225) |
| Strong connection with the Police Service | Police Service and CSP connections strengthened | <ul style="list-style-type: none"> Number of Police Service dispatches to CSP | TOTAL: 311 (5.4%) | TOTAL: 231 (8.1%) | TOTAL: 200 (10.2%) | TOTAL: 89 (14.8%) | -36% |
| | Improved collaboration for data sharing and recording | <ul style="list-style-type: none"> Number of direct referrals to the Police Service | TOTAL: 347 (4.9% of total calls for service) On-scene/ immediate | TOTAL: 425 (4.4% of total calls for service) On-scene/ immediate | TOTAL: 391 (5.2% of total calls for service) On-scene/ immediate | TOTAL: 218 (6.0% of total calls for service) On-scene/ immediate | +13% (+44) |