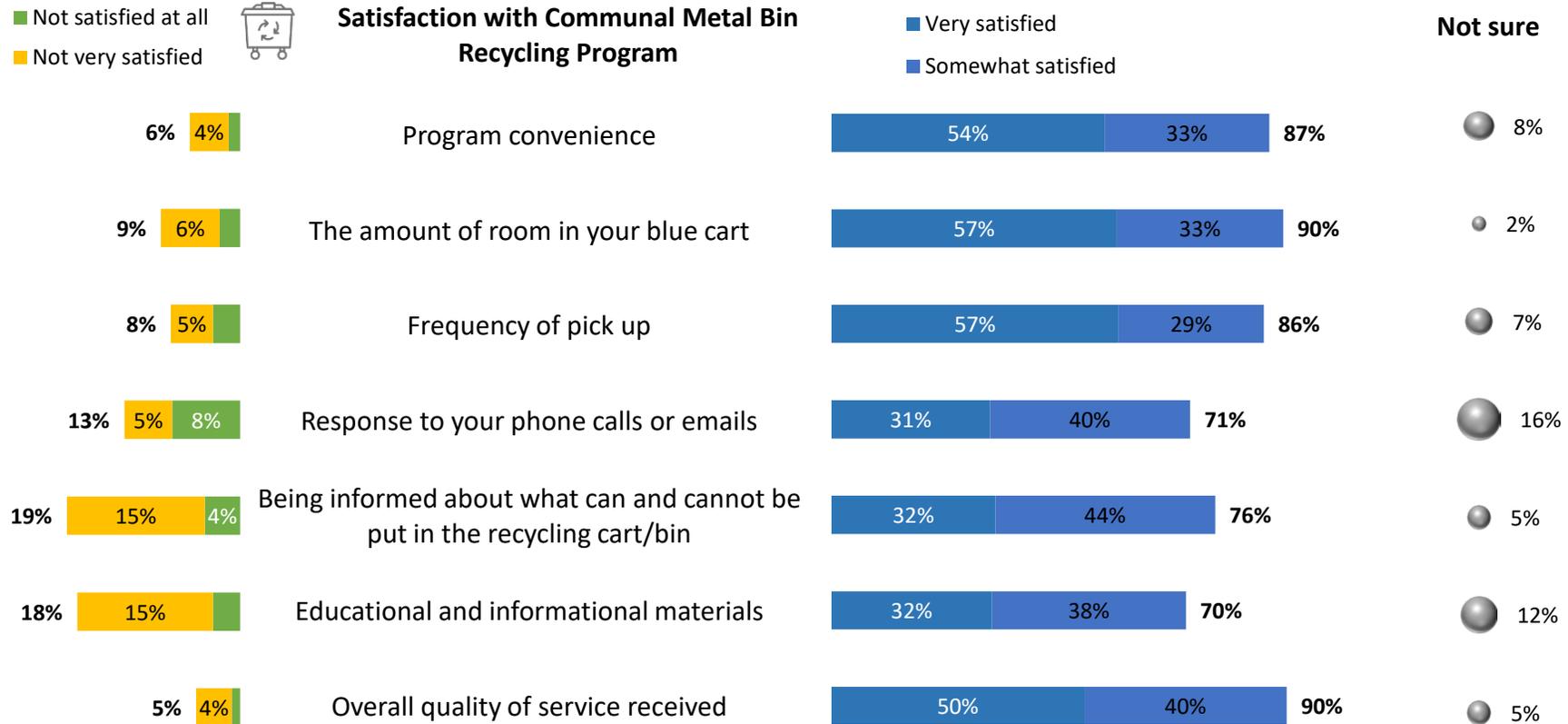


# City of Saskatoon

Excerpts from 2017 Waste Awareness & Behaviour Survey

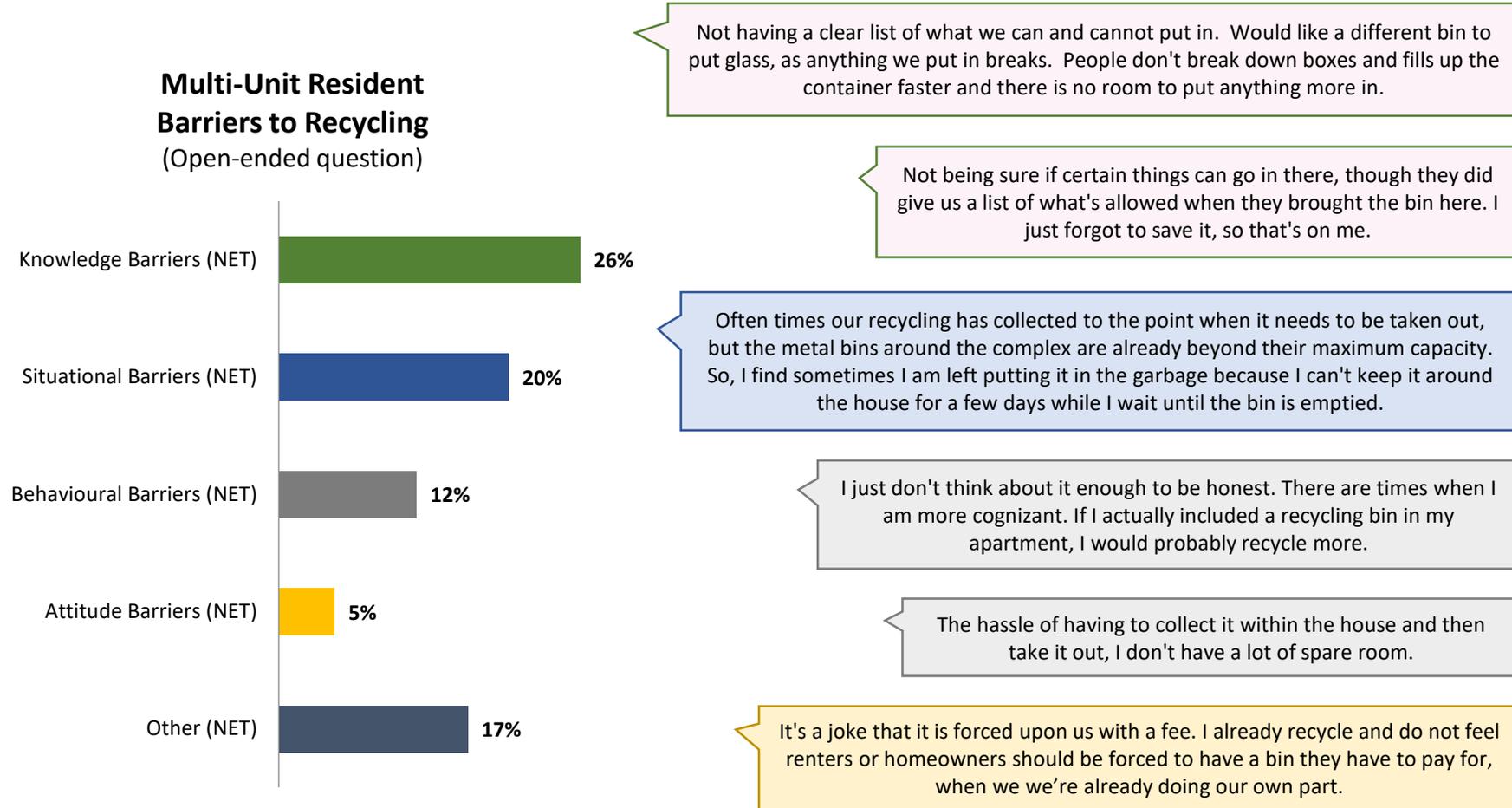
Communal metal bin users are most satisfied with the overall quality of service and the amount of room in the bins. Satisfaction dips in response to phone calls, educational and informational materials and being informed as to what can and cannot be put in the bin.



14. How satisfied are you with the following aspects of the multi-unit recycling program?

Base: All respondents excluding "not applicable", n=93 to 224.

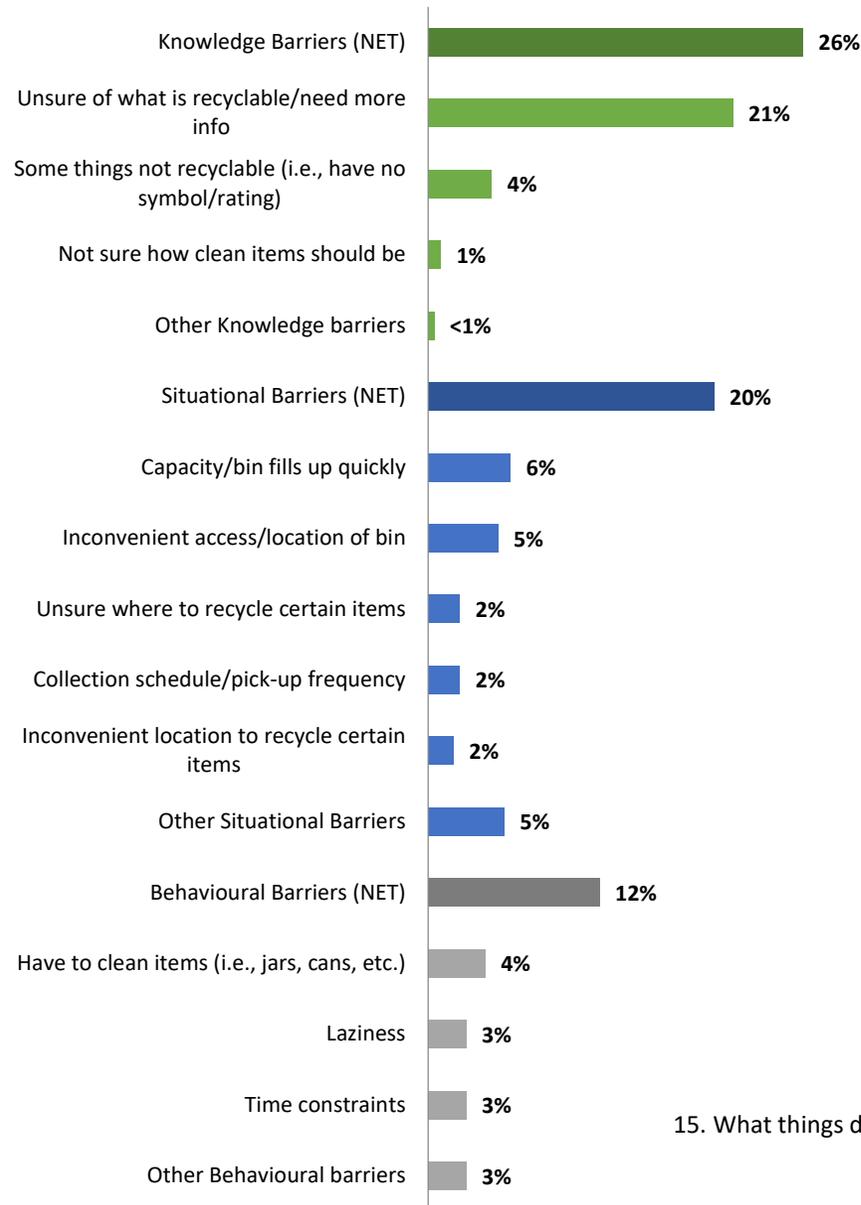
# Multi-unit residents most commonly cite a lack of knowledge of which items can and cannot be recycled as the main barrier to recycling.



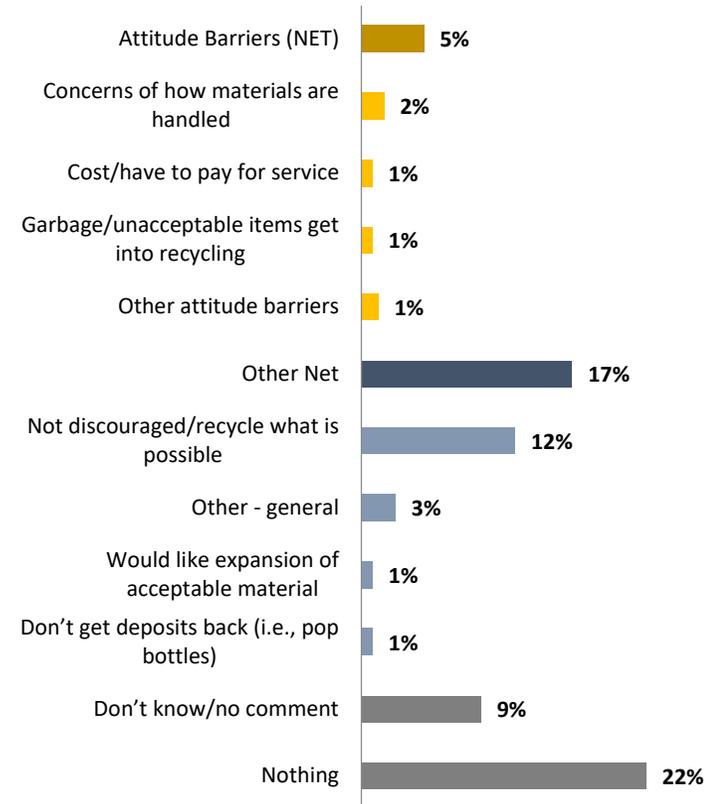
15. What things discourage or prevent you and others in your household from recycling or recycling more? Please be detailed in your response.

Base: Multi-unit respondents, n=224.

Needing more information on what is recyclable and bin capacity are frequently mentioned barriers. Several multi-unit residents already feel they are recycling what is possible.



### Multi-Unit Resident Barriers to Recycling (Open-ended question)

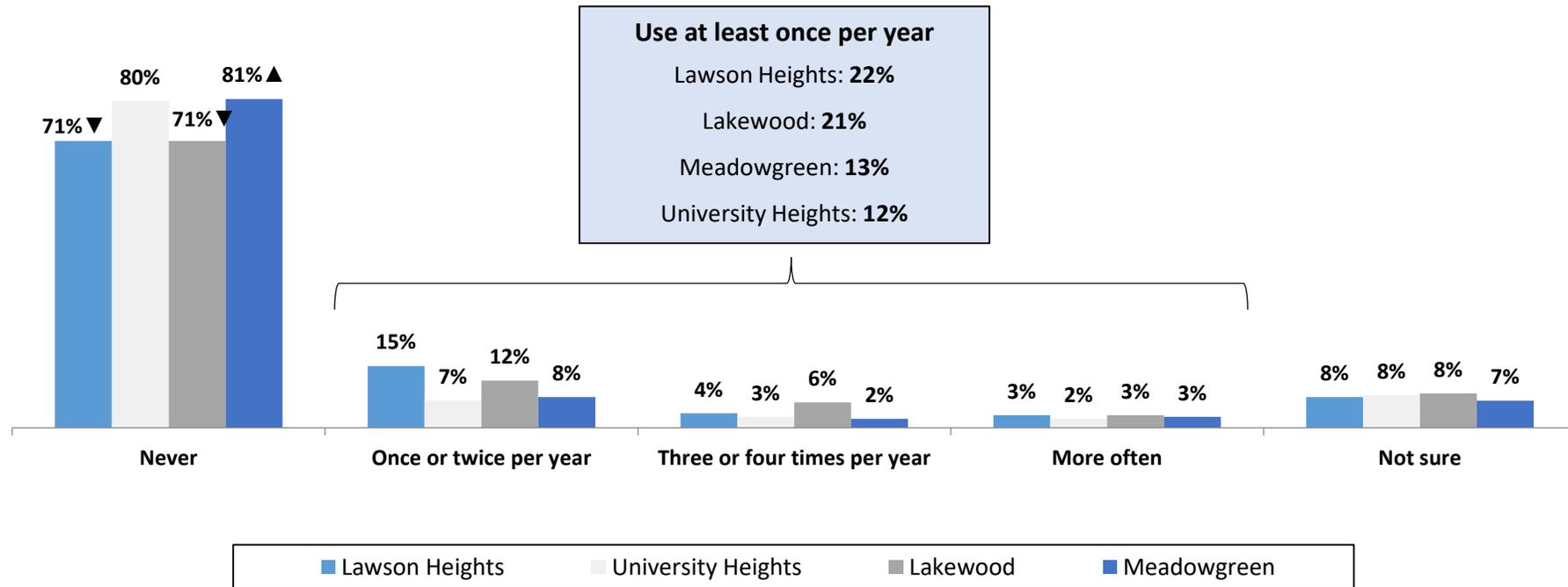


15. What things discourage or prevent you and others in your household from recycling or recycling more? Please be detailed in your response.

Base: Multi-unit respondents, n=224.

Most commonly, City recycling depots are never used by multi-unit residents. Of the four depots, the Lawson Heights and Lakewood locations are most popular among multi-unit residents.

Frequency of Household Items Dropped Off at City of Saskatoon Recycling Depots

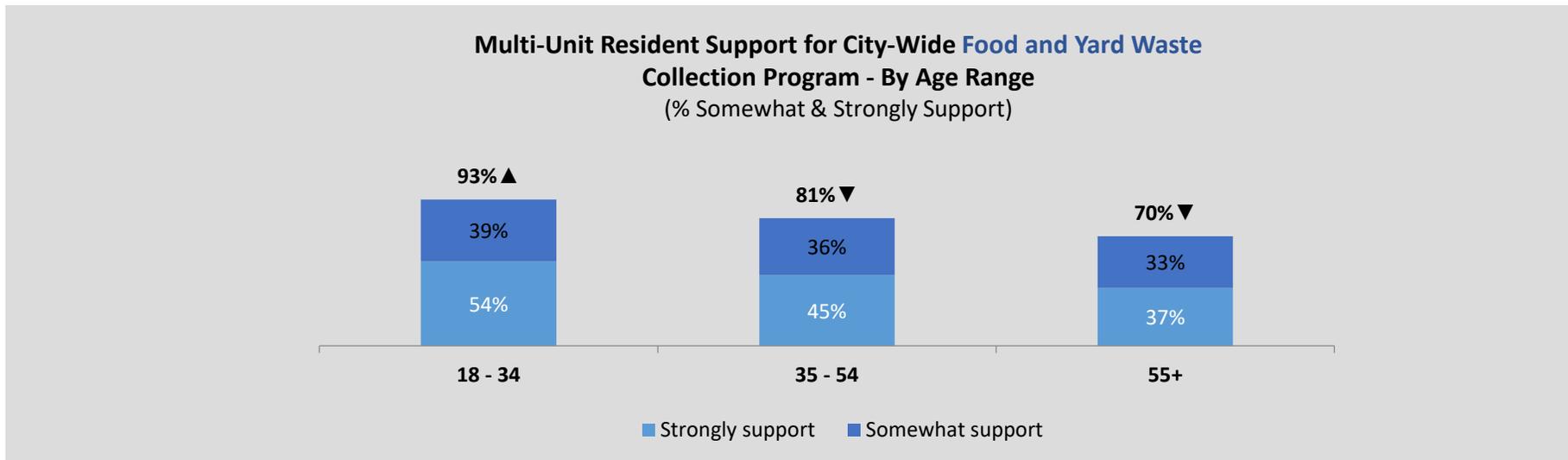
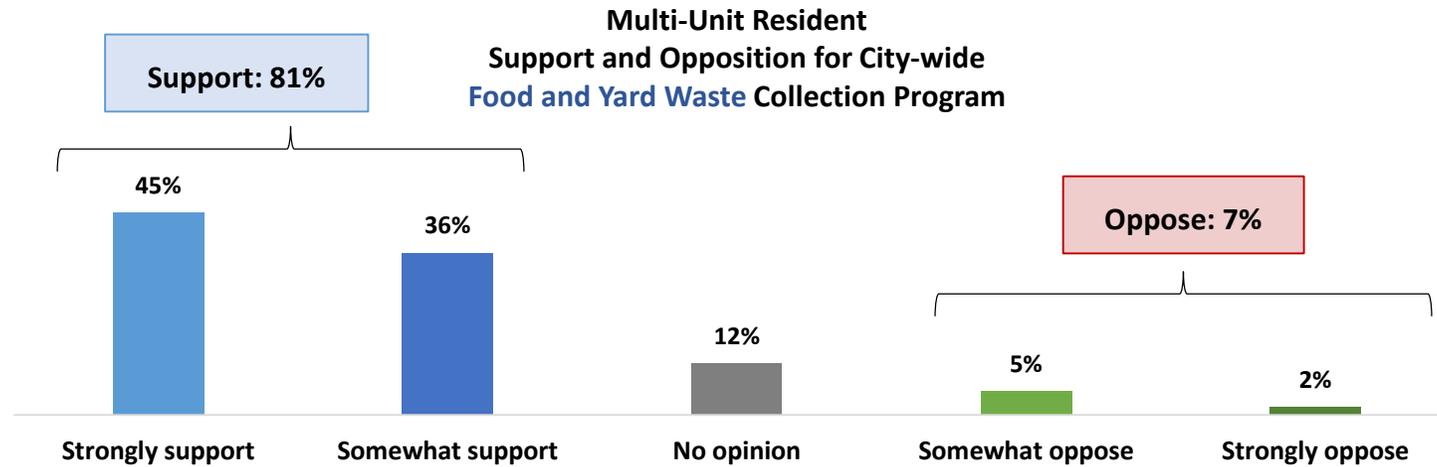


\*Note: Those who live within the SDA's with Recycling Depots are more likely to use those Depots.

31. How often does someone from your household drop items off at a City of Saskatoon recycle depot? This does not include SARCAN.

Base: Multi-unit respondents, n=224.

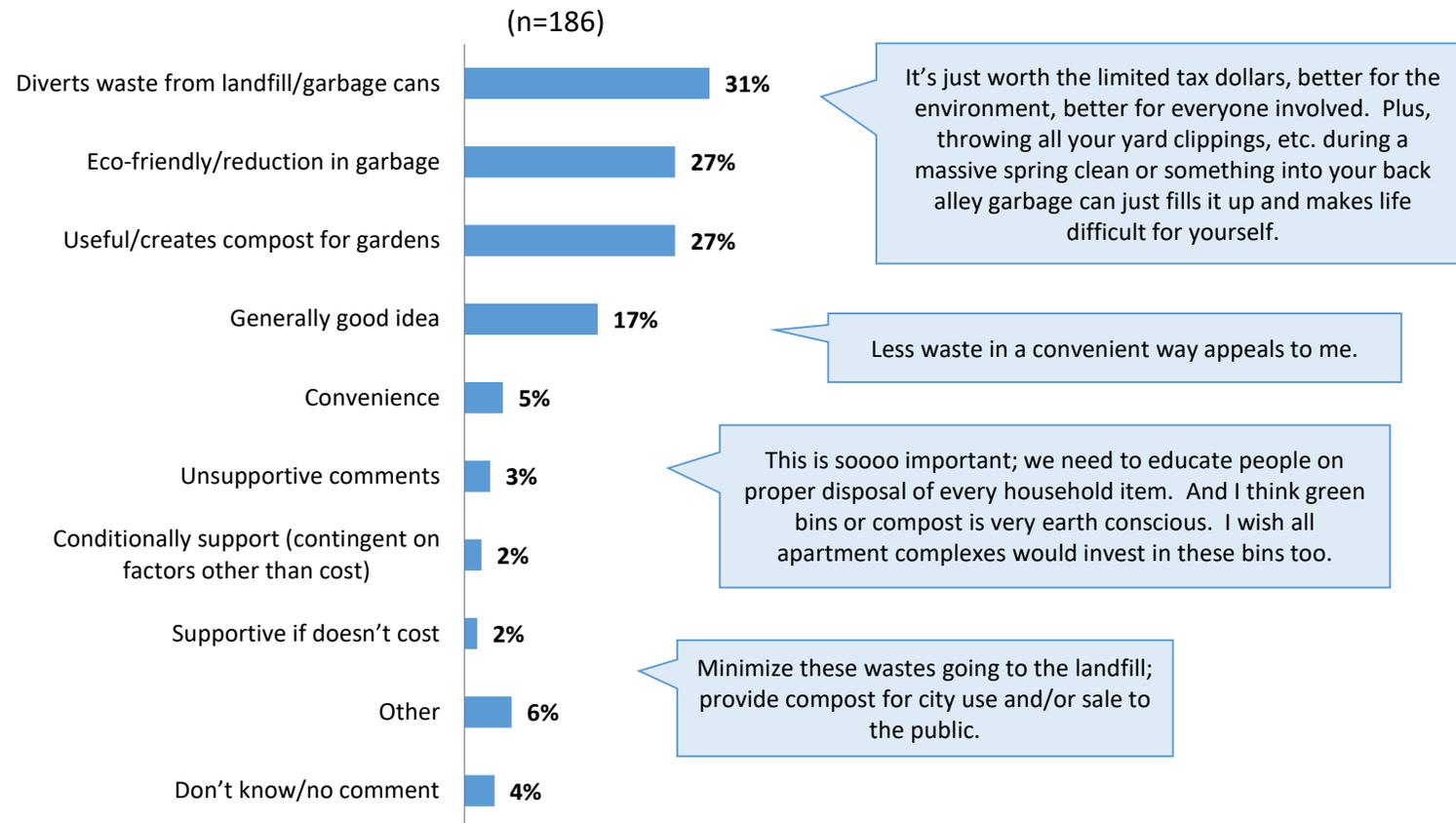
A strong majority are in support of a City-wide food and yard waste collection program. This level of support is highest among 18 to 34 year old multi-unit residents.



23. As you may or may not know, more than 50% of household garbage in Saskatoon is food and yard waste. Knowing this, would you support or oppose a city-wide food and yard waste collection program for all households? Base: Multi-unit respondents, n=224.

Those who somewhat or strongly support a City-wide food and yard waste collection program say they are in support because they believe it would help to divert waste from the landfill, it is a more ecofriendly practice, and it could be useful in creating compost for city and resident use.

### Feedback From Those who Support a City-Wide Food and Yard Waste Collection Program



24. Why would you [support/oppose] a city-wide food and yard waste collection program for all households? Base: Multi-unit respondents who provided an opinion on a city-wide food and yard waste program, n=198.

Common reasons for being opposed to a City-wide food and yard waste collection program include fear of added costs/increased taxes for residents and anticipated logistical difficulties to implement this type of program in a multi-unit building.

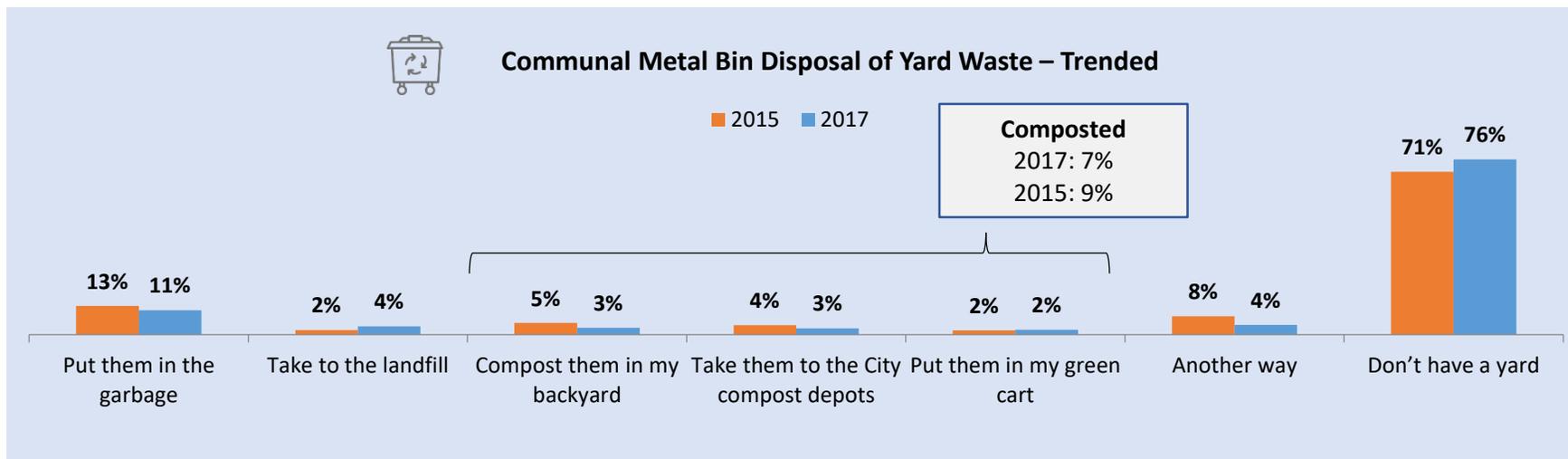
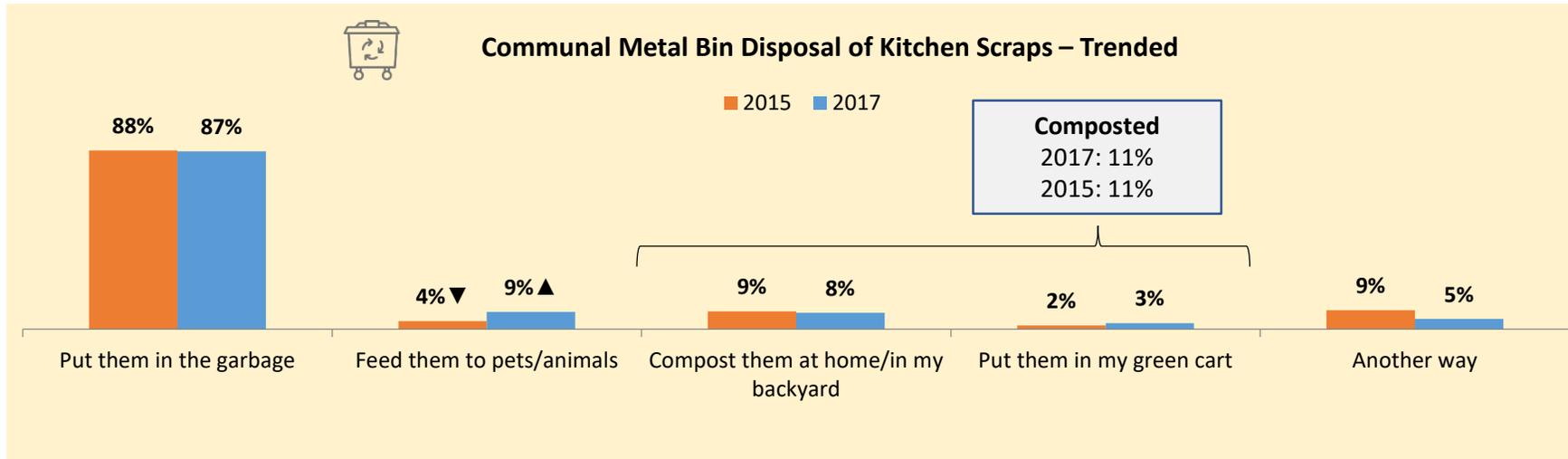
**Feedback From Those who Oppose a City-Wide Food and Yard Waste Collection Program**

(n=16)

Based on pick up.
Because in this situation, it's almost impossible to put it into action.
First of all, why should there be a food waste recycling, I'm not quite sure again-you eat the food.
For people who live in high-rise, multi-unit dwelling it would be way too much hassle (not to mention disgusting). Plus, initiatives of this sort, though they are advertised as such, make no real contribution to ecology. Their real motivation is to conserve landfill space.
I don't know. I am not familiar.
I think people can do it individually or a private company can do it.
Increased taxes.
It depends on how much taxes go up.
It would be another cost done by the city.
It's totally impractical for a 22-storey condo.
Just don't want to have additional fees.
This would be an added cost to which people are not willing to be responsive to. I look after the garbage and recycle bins for a building with over 60 apartments. A number of residents will not separate their recyclables from garbage thus contaminating the recycle bin therefore why create another cost issue that will not be respected. Also I do not know the value of collecting gasses emitted from garbage dumps and I do not see as how this would be possible in the future if we separated garbage intensely that gases would be built up and when does the separation of garbage and transportation (eco-unfriendly) become more costly and detrimental than creating new dump sites.
Too costly.
Too many garbage cans already attached to yards. Just plain ugly.
Well, it would be smelly.
Were supposed to garbage access pick up. That's including in the taxes.

24. Why would you [support/oppose] a city-wide food and yard waste collection program for all households? Base: Multi-unit respondents who provided an opinion on a city-wide food and yard waste program, n=198.

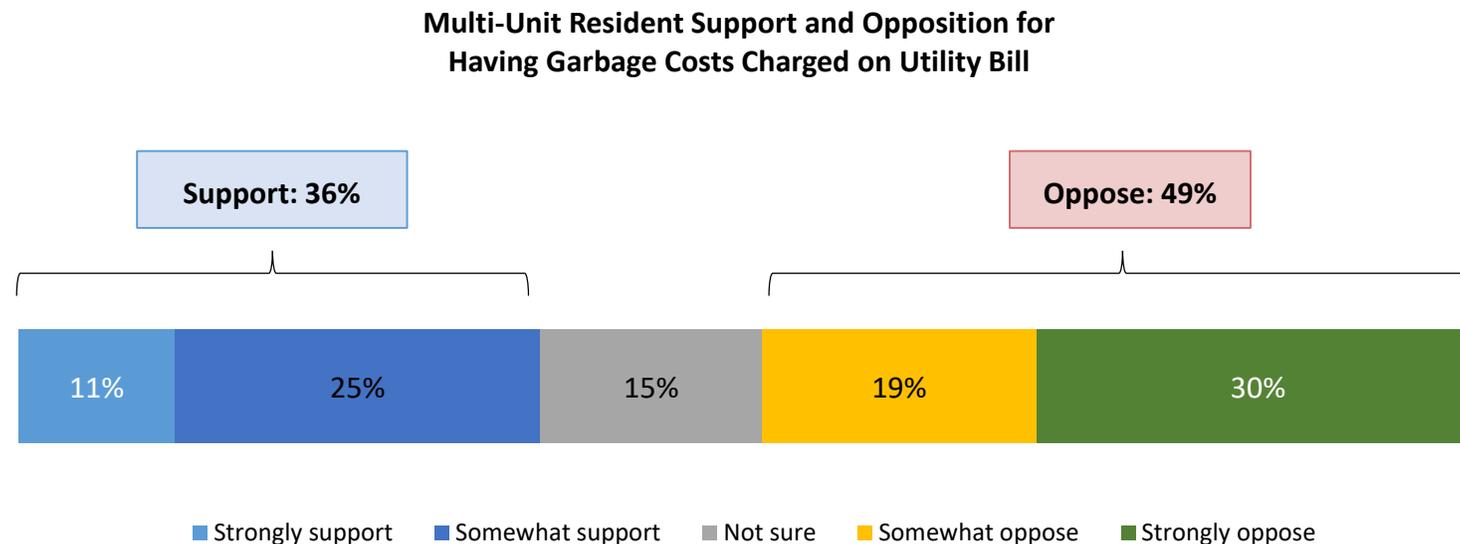
# The proportion of communal metal bin users composting food and yard waste holds steady.



19. How does your household usually dispose of kitchen scraps? (Select all that apply) Base: All respondents, 2015: n=225, 2017: n=224.

20. How do you usually dispose of your leaves, grass clippings and other yard waste? (Select all that apply) Base: All respondents, 2015: n=225, 2017: n=224.

Nearly one third of multi-unit residents are in strong opposition to having garbage costs charged on utility bills. The remaining multi-unit residents are somewhat divided in their opinions, with another one third saying they are at least somewhat supportive.



29. Presently, garbage collection is funded through property taxes. Would you support or oppose having this cost charged on your utility bill, similar to how the cost for recycling is charged now? Base: Multi-unit respondents, n=224.