



STANDING POLICY COMMITTEE ON TRANSPORTATION

Taxi Industry – Cleaning Fees

Recommendation of the Committee

1. That a cleaning fee of \$100 be added to a taxi fare if the following conditions are met:
 - a. bodily fluids to be defined in The Taxi Bylaw, 2014 as vomit, urine or feces are left in a taxi by a passenger during a taxi trip;
 - b. the cleaning fee must be added to the fare and paid immediately at the end of a taxi trip;
 - c. the cleaning fee must be clearly identified to the passenger at the end of a taxi trip.
2. That the following reporting requirements and appeal process be included in The Taxi Bylaw, 2014 related to the application of a cleaning fee:
 - a. taxi drivers shall report and provide video footage to the City in each instance of a cleaning fee being charged; and
 - b. a formal appeal process be included in The Taxi Bylaw, 2014 for passengers disputing the imposition of a cleaning fee.
3. That new offences be created in The Taxi Bylaw, 2014 for improperly charging a cleaning fee and failing to report the charging of a cleaning fee.
4. That the City Solicitor be instructed to draft the appropriate amendments to The Taxi Bylaw, 2014; and
5. That the Administration report after one year on the results of implementation.

History

At the June 19, 2018 Special Meeting of the Standing Policy Committee on Transportation, a report of the City Solicitor dated June 11, 2018 was considered.

Your Committee also received presentations from Mr. Malik Umar Draz, President, United Steelworkers Local 2014, and Mr. Carlo Triolo, General Manager, United Cab/Comfort Cab with regard to the matter.

Your Committee is supporting all recommendations of the Administration with the exception of the recommendation to waive the cleaning fee when a passenger is unable to make payment at the end of a taxi trip, based on the potential impact of this on the ability to collect the cleaning fee. Your Committee has requested the Administration to provide further reporting on information from Calgary and Regina on the enforcement of the cleaning fee. The additional information is attached to this report. Your Committee



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is also recommending that there be further reporting back one year after implementation of the above recommendations.

Attachment(s)

1. June 11, 2018 report of the City Solicitor.
2. Additional information – Taxi Cleaning Fee