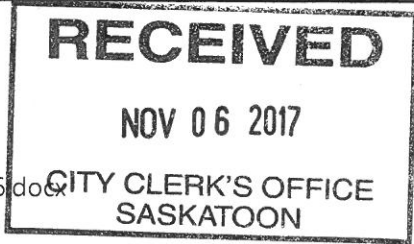


From: Cheryl Loadman <cloadman2@gmail.com>
Sent: Monday, November 06, 2017 7:09 AM
To: Web E-mail - City Clerks
Subject: special needs garbage collection
Attachments: LT - Mayor and Council Garbage Pick Up Nov 2016.docx



Good morning.
attached find a letter sent to the Standing Policy Committee on Environment, Utilities and Corporate Services regarding their November 6th meeting.

Cheryl Loadman
LDM Services
361-1813
<http://ca.linkedin.com/pub/cheryl-loadman/26/b28/3b5>

Standing Policy Committee on Environment,
Utilities and Corporate Services
City of Saskatoon
205 4th Avenue North
Saskatoon Sask
S7K 5J5

Dear Committee Members:

Thank you for the opportunity to respond to the Options for Expanding Special Needs Garbage Collection Service being reviewed for information by the Standing Policy Committee on Environment, Utilities and Corporate Services on Nov 6th, 2017.

Regrettably, short notice of the agenda item and pre scheduled commitments mean I am unable to attend in person to express my views of the proposal before the committee. Below, please find the comments from Saskatoon Services for Seniors.

Saskatoon Services for Seniors is pleased to see an affirmative response by City administration to their request for expanded special needs garbage collection. Any level of increased support for these clients is positive.

For the information of Council, there are also a number of questions that Saskatoon Services for Seniors will be asking the responsible department. They are:

- The administration costs represent \$100 or what represents approximately 3 hours of time (3x\$33/hr). This is a high cost for a paper work process. We note this would be similar to the Access Transit process and in fact, most of the medical certificates are likely on file already with the city. We do not understand the need for a site visit (research was silent on this activity in other cities), but even so, 3 hours of administration per client seems onerous.
- The discussion document notes the cost of 100 additional clients is approximately \$500 per client. The current system services 300 clients for approximately \$150,000 per year with the total cost of serving a total of 400 clients on one truck approximately \$200,000/year. The discussion document also notes that the annual cost of operations for the next 750 clients is a new truck (\$320,000) and \$190,000/year. While there may be economies of scale, labour and truck are fixed costs for the city, with fuel as the only variable. The question is, why does the current system cost \$10,000/year more to serve almost ½ of the clients? Moreover, using an economy of scale concept, adding 1500 more clients should significantly reduce the annual operating cost for the third scenario and thus enable more clients for the same cost.

- Finally, Saskatoon Services for Seniors, ask if the total cost of the current rear-loader truck services is being borne by the client (300 clients), while the truck is being used to provide other civic services.

Saskatoon Services for Seniors is grateful to be included in these discussions. This is a vital service to individuals who are vulnerable citizens.

Saskatoon Services for Seniors understands that there are significant costs for this program (regardless of the questions we are presenting today). We look forward to administration engaging partners to find solutions, not just restricted to the collection of special needs garbage, but in the administration of the program. Partnerships offer not only a broader conversation on potential ideas for solutions, but as well, potential partners in program delivery that can reduce costs and increase program success. It is our goal to see a cost efficient and effective program in place that supports our mutual interests.

Again, thank you for the opportunity to provide input on behalf of our clients.

Sincerely,

Cheryl Loadman
Executive Director