

## Appendix 3

### City of Saskatoon - Service Level Impacts Due to Homelessness

Department	Activity	Service Level Impact
Saskatoon Fire	Interactions with Inadequately Housed Individuals (Encampments)	<ul style="list-style-type: none"> <li>Fire Bylaw Inspector(s) wage and time commitment</li> </ul>
	Inspection of Shelters and responding to incidents occurring at Shelters	<ul style="list-style-type: none"> <li>Fire Bylaw Inspector(s) wage and time commitment</li> <li>Apparatus response hours</li> </ul>
	Overdose incident response	<ul style="list-style-type: none"> <li>Apparatus response hours</li> </ul>
	Encampment, Dumpster, Vehicle, Outdoor Fires	<ul style="list-style-type: none"> <li>Apparatus response hours</li> <li>Fire inspector investigation rate</li> </ul>
Saskatoon Transit	Operational Disruptions	<ul style="list-style-type: none"> <li>Increased cleaning services due to garbage accumulation on buses and in bus stops</li> <li>Bus delays and changeovers due to disturbances on board buses</li> <li>Pedestrian and rider opinions on safety and comfort</li> </ul>
Parks	Encampment Cleanups	<ul style="list-style-type: none"> <li>Cleanup by Parks maintenance staff</li> <li>External contractors for large clean up jobs</li> </ul>
Roadways	Encampment Cleanups	<ul style="list-style-type: none"> <li>Cleanup by Roadways crews for encampment materials within roadways, walkways and in pedestrian tunnels</li> </ul>
Recreation and Community Development	Leisure Centre Disruptions	<ul style="list-style-type: none"> <li>Security and safety issues</li> <li>Lockdowns due to safety issues affecting programming</li> </ul>
Transportation and Construction	Security and Access Measures	<ul style="list-style-type: none"> <li>Additional security fencing measures to prevent access to bridge structures</li> </ul>
Communications and Public Engagement	Communication Strategies	<ul style="list-style-type: none"> <li>Communications/PSA's about responses, shelter locations, overdoses, safety etc. related to homelessness</li> </ul>
Planning and Development	Safety Audits	<ul style="list-style-type: none"> <li>Increased requests for safety audits and reviews</li> </ul>
	Reporting and Shelter Site Search	<ul style="list-style-type: none"> <li>Preparing reports and participating in Provincial site search</li> </ul>
	Urban Design – Business Improvement Districts Maintenance	<ul style="list-style-type: none"> <li>Requests for street furniture removals and public realm changes</li> <li>Increased maintenance and vandalism within BID areas</li> </ul>
Facilities	City-owned Washrooms	<ul style="list-style-type: none"> <li>Washroom closures/maintenance for vandalism, social behaviour, eviction incidents</li> </ul>
Saskatoon Land	Shelter Site Search	<ul style="list-style-type: none"> <li>Participating in Provincial Site Search; preparing lease and/or purchase agreements, etc. as needed.</li> </ul>