

Item	Shared Electric Scooter Program	Private Electric Scooters
Operating Season	<p><b>Operating Season:</b> April 15 to October 31 of a calendar year: Dependent on the current weather and street conditions.</p>	<p>Not applicable. Private e-scooters will be able to operate on the streets all year around.</p>
Procurement	<p><b>Procurement Philosophy:</b> Competitive Request for Proposal (RFP) process awarded to two vendors:</p> <ul style="list-style-type: none"> <li>• RFP process allows the City to have more control over the program.</li> </ul>	<p>Not applicable.</p>
Fleet	<p><b>Fleet Size:</b> Up to 500 e-scooters:</p> <ul style="list-style-type: none"> <li>• Reflective of fleet sizes in other similar sized municipalities.</li> </ul>	<p>Not applicable. There is no provincial requirement to register private e-scooters.</p>
Regulations (requirements determined by the Province)	<p><b>Operating Speed:</b> Max speed of 24 km/h.</p> <p><b>Age Limit:</b> Minimum 16 years or older.</p> <p><b>Helmet:</b> Required.</p>	<p><b>Operating Speed:</b> Max speed of 24 km/h.</p> <p><b>Age Limit:</b> Minimum 16 years or older.</p> <p><b>Helmet:</b> Required.</p>
Specifications	<p><b>Required E-Scooter Features:</b></p> <ul style="list-style-type: none"> <li>• Bell or sound-making device.</li> <li>• Lights on the front and back that turn on automatically.</li> <li>• Unique identifier that is also present in braille.</li> <li>• A helmet.</li> <li>• Promotional stickers with “No sidewalk riding” and “Helmets mandatory” messaging.</li> <li>• Contact information including a toll-free phone number on each e-scooter.</li> </ul>	<p>Municipality could make a bell or sound-making device and lights on the front and back a requirement through a bylaw.</p>
Where to ride	<p><b>Allowed On:</b></p> <ul style="list-style-type: none"> <li>• Multi-use trails.</li> <li>• Cycle tracks.</li> <li>• Protected bicycle lanes.</li> <li>• Streets with posted speed limit of 50 km/h or lower</li> </ul>	<p>Municipality can provide requirements where e-scooters can be ridden through a bylaw.</p>

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	<p><b>No-Riding Zones:</b></p> <ul style="list-style-type: none"> <li>• Sidewalks.</li> <li>• Streets with posted speed limits greater than 50 km/h.</li> <li>• Saskatoon Transit vehicles, bus mall, bus zones.</li> <li>• Civic Square.</li> <li>• Skate parks.</li> <li>• Spray parks.</li> <li>• City parkades.</li> <li>• Buildings.</li> </ul> <p><b>Slow-Down Zone:</b></p> <ul style="list-style-type: none"> <li>• E-scooters must automatically slow down to 15 km/h when being ridden on the Meewasin Trail.</li> </ul>	
Parking Requirements	<p><b>Designated Parking Areas:</b></p> <ul style="list-style-type: none"> <li>• May be either marked In-App only or both marked In-App and physically marked.</li> <li>• BIDs and other high-use areas must have in-app and physically marked areas.</li> <li>• Specific locations to be determined through consultation with BIDs and RFP procurement process.</li> </ul> <p><b>Multi-Use Trail Parking:</b></p> <ul style="list-style-type: none"> <li>• In the Furniture Zone: Must not obstruct or interfere with the Sidewalk Zone.</li> <li>• If no Furniture Zone, must: <ul style="list-style-type: none"> <li>○ Not impede Sidewalk Zone or Frontage Zone to access any buildings.</li> <li>○ Provide at least 2.0 metres of Sidewalk Zone.</li> </ul> </li> <li>• Not park where these requirements cannot be met.</li> </ul> <p><b>Street Parking:</b></p> <ul style="list-style-type: none"> <li>• In residential areas: <ul style="list-style-type: none"> <li>○ Wherever a vehicle may be legally parked.</li> </ul> </li> <li>• In residential parking permit areas: <ul style="list-style-type: none"> <li>○ Allowed within 10 metres of an intersection.</li> </ul> </li> </ul>	Municipality can provide requirements where and how e-scooters must be parked through a bylaw.

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	<ul style="list-style-type: none"> <li>• In pay parking or time-restricted stall: <ul style="list-style-type: none"> <li>○ Not allowed unless it is a designated parking area for e-scooters.</li> </ul> </li> </ul> <p><b>No-Parking Zones:</b></p> <ul style="list-style-type: none"> <li>• Bus terminals and bus zones, except in designated parking areas.</li> <li>• Loading zones.</li> <li>• Accessible parking zones.</li> <li>• Wheelchair ramps, bicycle ramps or curb ramps.</li> <li>• Bridges.</li> <li>• Center median islands.</li> <li>• Fire hydrants.</li> <li>• Within 1.5 metres of an access to a garage or driveway.</li> <li>• Street furniture that requires pedestrian access (benches, pay parking stations, bus shelters, pedestrian push buttons).</li> <li>• Within shrub beds or within 0.5 metres of trees.</li> </ul> <p><b>Park Pathway Parking:</b></p> <ul style="list-style-type: none"> <li>• Must not park on the pathway.</li> <li>• Within 1.0 metre of either side of a pathway and allow for at least 2.0 metres of unobstructed space for pedestrian movements.</li> <li>• Must not be parked within shrub beds or within 0.5 metres of a tree.</li> </ul>	
Vendor Customer Service	<p><b>Staffing:</b></p> <ul style="list-style-type: none"> <li>• Must have staff operations located within Saskatoon.</li> </ul> <p><b>Contact Requirements:</b></p> <ul style="list-style-type: none"> <li>• Must have a 24-hour customer service phone number and email.</li> <li>• Must provide administration with a single point of contact for all issues and concerns.</li> </ul> <p><b>Response Times:</b></p> <ul style="list-style-type: none"> <li>• Must remedy an: <ul style="list-style-type: none"> <li>○ Inoperable or unsafe e-scooter as soon as possible; and improper parking notice within 1 hour.</li> </ul> </li> </ul>	Not required.

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	<p><b>Equitable Service:</b></p> <ul style="list-style-type: none"> <li>• Must provide a discount rate program plan that could provide service for low-income residents of Saskatoon.</li> </ul> <p><b>Community Outreach:</b></p> <ul style="list-style-type: none"> <li>• Must provide targeted community outreach to inform the citizens of Saskatoon about this program.</li> </ul> <p><b>Rider Training:</b></p> <ul style="list-style-type: none"> <li>• Must educate riders on: <ul style="list-style-type: none"> <li>○ how to ride and park an e-scooter;</li> <li>○ where e-scooters are not permitted to operate; and</li> <li>○ that e-scooters shall only carry one person at a time.</li> </ul> </li> <li>• Must have an educational video for first time riders.</li> <li>• Must deliver in-person rider training.</li> </ul>	
Vendor Technological Enhancements	<p><b>Intoxication/Cognitive Test:</b></p> <ul style="list-style-type: none"> <li>• To mitigate intoxicated riding: <ul style="list-style-type: none"> <li>○ Prior to riding in the late evening, the vendor must ensure the rider reviews the dangers of intoxicated riding and completes a cognitive test.</li> </ul> </li> </ul> <p><b>Beginner Riders:</b></p> <ul style="list-style-type: none"> <li>• To mitigate beginner rider incidents: <ul style="list-style-type: none"> <li>○ The first ride must be restricted to a maximum operating speed of 15 km/h.</li> </ul> </li> </ul> <p><b>Pedestrian Safety:</b></p> <ul style="list-style-type: none"> <li>• To mitigate conflicts between e-scooter riders and pedestrians: <ul style="list-style-type: none"> <li>○ Must work with City administration to explore a small noise constantly emitted through the e-scooter when ridden to alert pedestrians and the visually impaired.</li> </ul> </li> </ul> <p><b>Continuous Training:</b></p> <ul style="list-style-type: none"> <li>• To ensure that the riders know the rules for using e-scooters: <ul style="list-style-type: none"> <li>○ Must quiz a rider within the first three rides and again every three months.</li> </ul> </li> </ul>	Inclusion of vendor technological enhancements through bylaw is not feasible.

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	<p><b>Helmet Use:</b></p> <ul style="list-style-type: none"> <li>• To enforce helmet usage: <ul style="list-style-type: none"> <li>○ Must have a helmet selfie feature that provides a rider with a discount or incentive associated with wearing a helmet.</li> </ul> </li> </ul> <p><b>Parking Compliance:</b></p> <ul style="list-style-type: none"> <li>• To mitigate parking issues: <ul style="list-style-type: none"> <li>○ Must incentivize parking in designated parking areas.</li> <li>○ Must have ability to identify and inform riders who have misparked an e-scooter. Riders who mispark for a second time must be made unable to ride in the future.</li> </ul> </li> </ul> <p><b>Age Limit Compliance:</b></p> <ul style="list-style-type: none"> <li>• To mitigate underage riding: <ul style="list-style-type: none"> <li>○ Must have ability to verify ID prior to allowing a first ride.</li> <li>○ Must disable group riding, allowing each account to unlock a maximum of one e-scooter.</li> </ul> </li> </ul> <p><b>No-Sidewalk Riding Compliance:</b></p> <ul style="list-style-type: none"> <li>• To mitigate sidewalk riding: <ul style="list-style-type: none"> <li>○ Must have ability to employ sidewalk riding detection technology.</li> </ul> </li> </ul>	
Program Cost to the City	<p><b>Fee Schedule:</b></p> <ul style="list-style-type: none"> <li>• Administrative costs are cost recovery through the fee schedule.</li> </ul>	There are no administrative costs to the municipality.