

## SERVICE LEVEL

### Community Environmental Sustainability Programs

#### Scope

Service Level (SL) documents are prepared to allow citizens of the City of Saskatoon (City) to review and understand the services currently provided. This service is carried out by the Sustainability Department.

#### Service Overview - what we do

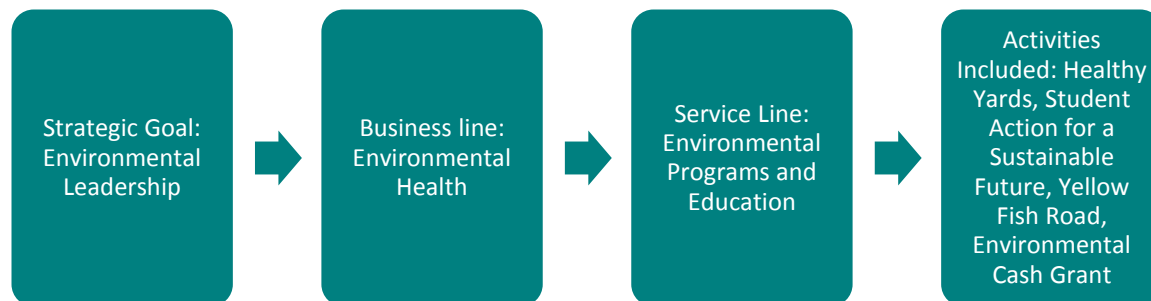
The Sustainability Department provides multiple environmental sustainability programs for the community:

- Healthy Yards
- Student Action for Sustainable Future
- Yellow Fish Road and Sanitary Sewer Education
- Environmental Cash Grant
- Curbside Swap
- Climate Reporting
- Integrated Waste Management Reporting
- Industrial, Commercial and Institutional Waste Diversion Regulation Support
- Environmental Awareness Survey

Within these programs, a wide range of environmental topics are covered, including water conservation, waste reduction, the protection of our water resources, energy efficiency, and the protection and enhancement of our green network. Each program is customized to effectively engage and educate its intended audience. Additionally, the programs are designed to target different groups of people, ensuring we reach all residents of Saskatoon, from school-aged children, homeowners, nonprofits, businesses and organizations.

#### Purpose - why we do it

As part of the City's [2022-2025 Strategic Plan](#), we have documented a decline in environmental quality particularly in areas related to waste, ecological footprint and air quality. In response we are taking proactive steps to involve the community and foster environmental leadership that inspires action and harness enthusiasm and ensures equitable access to resources. Education plays a crucial role in achieving these goals and our educational programs are designed to raise awareness and empower residents to make informed decisions that contribute to a sustainable future.



Activities within Service Line	Service Attributes or Values	Service Level Outcomes	Customer Performance Measures
Healthy Yards	Environmental Responsibility, Education, Community, Aesthetics, Quality of Life	In-person education (events, classes, workshops) on composting, water conservation, pesticide-free, and other environmentally friendly yard and garden maintenance	30 in-person and online education events, classes, workshops per year 250 Rain Barrel rebates
Student Action for Sustainable Future	Education, Community, Quality of Life, Environmental Responsibility	Participating classes and teachers receive in-class audits, teaching sustainability and climate science lessons, PD events and individual support for teachers, and an annual Student Showcase event to support their environmental action projects	12 classes per year receiving in-class audits, teaching sustainability and climate science lessons, PD events and individual support for teachers, and an annual Student Showcase event to support their environmental action projects.
Yellowfish Road and Sanitary Sewer Education	Education, Community, Quality of Life, Environmental Responsibility	Classrooms and community groups are aware of the proper use of storm and sanitary sewers.	35 school groups and presentations
Curbside Swap	Education, Community, Quality of Life, Environmental Responsibility	That the public is aware of and participates in annual swap events to reduce waste.	2 City wide events, support for community events

Industrial, Commercial and Institutional Waste Diversion Support	Education, Environmental Responsibility, Efficiency	The education program will provide accessible information regarding waste diversion for the ICI sector.	Annual communications plan and awareness campaign. Self-declaration exemption. Biennial sector engagement – survey. Collect material types and volume data from waste haulers.
Environmental Awareness Survey	Quality, Efficiency, Reliability, Responsive	Ensure strategies, plans, projects and programs are responsive to community needs.	Statistically representative survey every 2 years to measure community awareness and behaviours
Climate Action Reporting	Quality, Efficiency, Reliability	Provide open and accessible information to the public. Ensure transparency and continuous improvement is built into regular operations.	Climate Dashboard to be updated every second year with: <ul style="list-style-type: none"> <li>• Climate action progress</li> <li>• Corporate &amp; Community greenhouse gas inventories</li> <li>• KPIs on energy, water, waste, transportation, and climate adaptation</li> </ul> Climate Action Progress update (Admin Report) every second year. Climate Budget chapter included in the multi-year business plan and budget.
Integrated Waste Management Reporting	Quality, Efficiency, Reliability	Provide open and accessible information to the public. Ensure accountability and continuous improvement is built into regular operations.	1 biennial report alternating with 1 biennial advertising campaign

## Resource Allocation

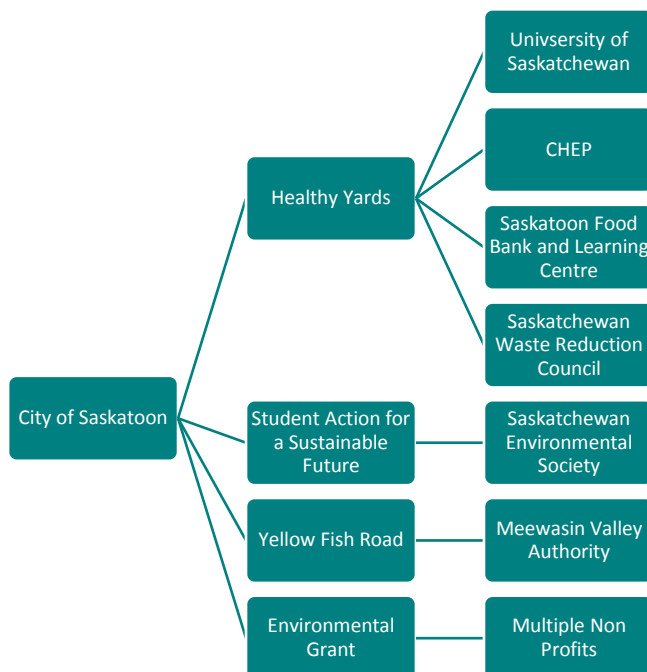
Service	Business Line	Service Line	2026 Budget	2027 Budget
Healthy Yards	Utilities	Water Utility	\$64,000	\$64,000
Student Action for Sustainable Future	Environmental Health	Sustainability	\$75,000	\$78,000
Yellow Fish Road and Sanitary Sewer Education	Utilities	Storm Water Management Wastewater Utility	\$39,456	\$39,456
Environmental Grant	Environmental Health	Sustainability	\$64,000	\$65,000
Curbside Swap	Utilities	Waste Services Utility	\$5,000	\$5,000
Climate Reporting	Environmental Health	Sustainability	\$37,100	\$37,100
Integrated Waste Management Report	Environmental Health	Sustainability	N/A	N/A
Industrial, Commercial and Institutional Waste Diversion Regulation	Environmental Health	Sustainability	\$40,000	\$40,000
Environmental Awareness Survey	Environmental Health	Sustainability	\$25,000	\$25,000

## Financial Assumptions

- Inflation and growth are expected to occur in instances where contract renewals are required or to maintain service to our growing community
- Some environmental programs costs are based on participation, so this assumes full participation.

## Supporting Information

These programs are in collaboration with a number of community partners such as the University of Saskatchewan, CHEP, Saskatoon Food bank and Learning Centre, Saskatchewan Waste Reduction Council, Saskatchewan Environmental Society and Meewasin. Our partnerships with these organizations are illustrated below.



### Constraints

Risk factors and variances that impact the ability to deliver the service include:

- Many of these programs are ran in collaboration with outside organizations that could have changing costs or choose not to continue with partnership.
- These programs are primarily funded through operations budget, which may be subject to reductions. As a result, we risk losing the programs or significantly reducing their capacity.