

Item	Shared Electric Scooter Program	Private Electric Scooters
Operating Season	Operating Season: April 15 to October 31 of a calendar year: Dependent on the current weather and street conditions.	Not applicable. Private e-scooters will be able to operate on the streets all year around.
Procurement	Procurement Philosophy: Competitive Request for Proposal (RFP) process awarded to two vendors: <ul style="list-style-type: none"> RFP process allows the City to have more control over the program. 	Not applicable.
Fleet	Fleet Size: Up to 500 e-scooters: <ul style="list-style-type: none"> Reflective of fleet sizes in other similar sized municipalities. 	Not applicable. There is no provincial requirement to register private e-scooters.
Regulations (requirements determined by the Province)	Operating Speed: Max speed of 24 km/h. Age Limit: Minimum 16 years or older. Helmet: Required.	Operating Speed: Max speed of 24 km/h. Age Limit: Minimum 16 years or older. Helmet: Required.
Specifications	Required E-Scooter Features: <ul style="list-style-type: none"> Bell or sound-making device. Lights on the front and back that turn on automatically. Unique identifier that is also present in braille. A helmet. Promotional stickers with “No sidewalk riding” and “Helmets mandatory” messaging. Contact information including a toll-free phone number on each e-scooter. 	Municipality could make a bell or sound-making device and lights on the front and back a requirement through a bylaw.
Where to ride	Allowed On: <ul style="list-style-type: none"> Multi-use trails. Cycle tracks. Protected bicycle lanes. Streets with posted speed limit of 50 km/h or lower 	Municipality can provide requirements where e-scooters can be ridden through a bylaw.

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	<p>No-Riding Zones:</p> <ul style="list-style-type: none"> • Sidewalks. • Streets with posted speed limits greater than 50 km/h. • Saskatoon Transit vehicles, bus mall, bus zones. • Civic Square. • Skate parks. • Spray parks. • City parkades. • Buildings. <p>Slow-Down Zone:</p> <ul style="list-style-type: none"> • E-scooters must automatically slow down to 15 km/h when being ridden on the Meewasin Trail. 	
Parking Requirements	<p>Designated Parking Areas:</p> <ul style="list-style-type: none"> • May be either marked In-App only or both marked In-App and physically marked. • BIDs and other high-use areas must have in-app and physically marked areas. • Specific locations to be determined through consultation with BIDs and RFP procurement process. <p>Multi-Use Trail Parking:</p> <ul style="list-style-type: none"> • In the Furniture Zone: Must not obstruct or interfere with the Sidewalk Zone. • If no Furniture Zone, must: <ul style="list-style-type: none"> ○ Not impede Sidewalk Zone or Frontage Zone to access any buildings. ○ Provide at least 2.0 metres of Sidewalk Zone. • Not park where these requirements cannot be met. <p>Street Parking:</p> <ul style="list-style-type: none"> • In residential areas: <ul style="list-style-type: none"> ○ Wherever a vehicle may be legally parked. • In residential parking permit areas: <ul style="list-style-type: none"> ○ Allowed within 10 metres of an intersection. 	Municipality can provide requirements where and how e-scooters must be parked through a bylaw.

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	<ul style="list-style-type: none"> • In pay parking or time-restricted stall: <ul style="list-style-type: none"> ◦ Not allowed unless it is a designated parking area for e-scooters. <p>No-Parking Zones:</p> <ul style="list-style-type: none"> • Bus terminals and bus zones, except in designated parking areas. • Loading zones. • Accessible parking zones. • Wheelchair ramps, bicycle ramps or curb ramps. • Bridges. • Center median islands. • Fire hydrants. • Within 1.5 metres of an access to a garage or driveway. • Street furniture that requires pedestrian access (benches, pay parking stations, bus shelters, pedestrian push buttons). • Within shrub beds or within 0.5 metres of trees. <p>Park Pathway Parking:</p> <ul style="list-style-type: none"> • Must not park on the pathway. • Within 1.0 metre of either side of a pathway and allow for at least 2.0 metres of unobstructed space for pedestrian movements. • Must not be parked within shrub beds or within 0.5 metres of a tree. 	
Vendor Customer Service	<p>Staffing:</p> <ul style="list-style-type: none"> • Must have staff operations located within Saskatoon. <p>Contact Requirements:</p> <ul style="list-style-type: none"> • Must have a 24-hour customer service phone number and email. • Must provide administration with a single point of contact for all issues and concerns. <p>Response Times:</p> <ul style="list-style-type: none"> • Must remedy an: <ul style="list-style-type: none"> ◦ Inoperable or unsafe e-scooter as soon as possible; and improper parking notice within 1 hour. 	Not required.

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	<p>Equitable Service:</p> <ul style="list-style-type: none"> • Must provide a discount rate program plan that could provide service for low-income residents of Saskatoon. <p>Community Outreach:</p> <ul style="list-style-type: none"> • Must provide targeted community outreach to inform the citizens of Saskatoon about this program. <p>Rider Training:</p> <ul style="list-style-type: none"> • Must educate riders on: <ul style="list-style-type: none"> ○ how to ride and park an e-scooter; ○ where e-scooters are not permitted to operate; and ○ that e-scooters shall only carry one person at a time. • Must have an educational video for first time riders. • Must deliver in-person rider training. 	
Vendor Technological Enhancements	<p>Intoxication/Cognitive Test:</p> <ul style="list-style-type: none"> • To mitigate intoxicated riding: <ul style="list-style-type: none"> ○ Prior to riding in the late evening, the vendor must ensure the rider reviews the dangers of intoxicated riding and completes a cognitive test. <p>Beginner Riders:</p> <ul style="list-style-type: none"> • To mitigate beginner rider incidents: <ul style="list-style-type: none"> ○ The first ride must be restricted to a maximum operating speed of 15 km/h. <p>Pedestrian Safety:</p> <ul style="list-style-type: none"> • To mitigate conflicts between e-scooter riders and pedestrians: <ul style="list-style-type: none"> ○ Must work with City administration to explore a small noise constantly emitted through the e-scooter when ridden to alert pedestrians and the visually impaired. <p>Continuous Training:</p> <ul style="list-style-type: none"> • To ensure that the riders know the rules for using e-scooters: <ul style="list-style-type: none"> ○ Must quiz a rider within the first three rides and again every three months. 	Inclusion of vendor technological enhancements through bylaw is not feasible.

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	<p>Helmet Use:</p> <ul style="list-style-type: none"> • To enforce helmet usage: <ul style="list-style-type: none"> ○ Must have a helmet selfie feature that provides a rider with a discount or incentive associated with wearing a helmet. <p>Parking Compliance:</p> <ul style="list-style-type: none"> • To mitigate parking issues: <ul style="list-style-type: none"> ○ Must incentivize parking in designated parking areas. ○ Must have ability to identify and inform riders who have misparked an e-scooter. Riders who mispark for a second time must be made unable to ride in the future. <p>Age Limit Compliance:</p> <ul style="list-style-type: none"> • To mitigate underage riding: <ul style="list-style-type: none"> ○ Must have ability to verify ID prior to allowing a first ride. ○ Must disable group riding, allowing each account to unlock a maximum of one e-scooter. <p>No-Sidewalk Riding Compliance:</p> <ul style="list-style-type: none"> • To mitigate sidewalk riding: <ul style="list-style-type: none"> ○ Must have ability to employ sidewalk riding detection technology. 	
Program Cost to the City	<p>Fee Schedule:</p> <ul style="list-style-type: none"> • Administrative costs are cost recovery through the fee schedule. 	There are no administrative costs to the municipality.