

# Audit Recommendation Follow-up & Status Update

## ISSUE

This report provides an update on the implementation status of audit recommendations arising from various previous audit projects.

## BACKGROUND

In accordance with the approved [Internal Audit Charter](#) (section 5.9.a.v), the Independent Office of the City Auditor (Office) obtains regular status updates from the Administration on the implementation status of past audit recommendations and assesses whether the actions taken by the Administration are effective.

From 2015 to 2020, PwC (former Audit Service Provider) conducted 16 audit projects, which were reported to the Standing Policy Committee on Finance. The Office previously followed up on these audits and reported to the Standing Policy Committee on Finance as follows:

- [Phase 1 as of September 30, 2021](#) reported on November 8, 2021.
- [Phase 2 as of September 30, 2022](#) reported on January 11, 2023.

Various items were in progress at the time of the above status reports and required additional follow-up.

An audit of [Fleet Services](#) was conducted as part of the 2022 Audit Plan and was reported to the Standing Policy Committee on Finance at its April 2023 meeting. The Administration's action items were due for follow-up, as of the time of this update.

## CURRENT STATUS

Appendix 1 includes the status of the recommendations as of February 28, 2025.

## DISCUSSION/ANALYSIS

The scope of the status update included 16 past audit reports with a total of 199 recommendations. Based on the status update obtained from the Administration and follow-up procedures performed by the Office:

- 11 (69%) of the 16 audits, including 136 (68%) of the 199 recommendations, were confirmed to be fully implemented and are considered closed.
- Overall, 182 (91%) of the 199 recommendations were confirmed to be fully implemented and are considered closed.
- The remaining 17 (9%) of the 199 recommendations are in progress. Of the 17, 8 (47%) are considered high risk and 9 (53%) are considered medium risk. These relate to five previous audit reports.

The Administration has provided status updates and new target timelines for these 17 remaining recommendations. Action plans are expected to be implemented in 2025

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and/or 2026. Appendix 1 includes more details on these recommendations and their status.

The Office will continue to follow up with Administration on the remaining audit recommendations yet to be fully implemented. These will be included in a future follow-up status report to the Standing Policy Committee on Finance.

### **FINANCIAL IMPLICATIONS**

The financial implications of implementing audit recommendations will be incorporated by the Administration into future business plans and budget submissions, as required.

### **OTHER IMPLICATIONS**

There are no privacy, legal, social, or environmental implications.

### **NEXT STEPS**

No further action regarding this report is required.

### **APPENDICES**

1. Audit Recommendation Follow-up Status - As of Feb 28-25

### **REPORT APPROVAL**

Written and Approved by: Nathan Thomson, City Auditor

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