

2023 Credit Card Sales and Fees by Division and Payment Types

City Division	Payment Types	Funding Source	2023 Revenue	2023 Credit Card Sales	% Credit Card Sales to Revenue	2023 Credit Card Fees	Payment Processor
City Clerk's Office	Freedom of Information & Privacy Applications	Mill-Rate/ User Fees	\$ 4,000	\$ 4,000	100%	\$ 100	Stripe
Community Services	Animal Licenses	Mill-Rate/ User Fees	\$ 698,000	\$ 608,000	87%	\$ 12,000	Moneris
Community Services	Building Permits, Plumbing Permits & Development Review	Self-Balancing	\$ 9,526,000	\$ 2,631,000	28%	\$ 56,000	Moneris/ Card Connect
		1) Self-Balancing- Business Licenses 2) Mill-Rate/ Fees- Bylaw Compliance: Sign Permits, Legalizing Existing Suites 3) Utility Funded- Bylaw Compliance Sewer Use Permits					
Community Services	Business Licenses & Bylaw Compliance	Use Permits	\$ 1,075,000	\$ 1,004,000	93%	\$ 23,000	Moneris/ Card Connect
Community Services	Gordon Howe Campground	Self-Balancing	\$ 631,000	\$ 548,000	87%	\$ 12,000	Moneris/ Card Connect
Community Services	Impound Lot	Self-Balancing	\$ 587,000	\$ 189,000	32%	\$ 3,000	Moneris
Community Services	Leisure Services - In Person	Mill-Rate/ User Fees	\$ 12,826,000	\$ 7,869,000	61%	\$ 140,000	Moneris
Community Services	Leisure Services - Online Registrations	Mill Rate/ User Fees	\$ 1,125,000	\$ 1,125,000	100%	\$ 27,000	Card Connect
Community Services	Public Pay Parking	50% Mill-Rate/ User Fees & 50% Streetscape Reserve	\$ 6,100,000	\$ 1,611,000	26%	\$ 58,000	Moneris
Community Services	Woodlawn Cemetery Plot Sales	Self-Balancing	\$ 1,385,000	\$ 446,000	32%	\$ 8,000	Moneris
Corporate Financial Services	Parking Tickets Online	Mill-Rate/ Fees	\$ 3,443,000	\$ 2,631,000	76%	\$ 51,000	Moneris
Transportation & Construction	Prepaid Transit Fares- In Person	Mill-Rate/ User Fees	\$ 1,213,000	\$ 462,000	38%	\$ 7,000	Moneris
Transportation & Construction	Transportation Permits	Mill-Rate/ Fees	\$ 56,000	\$ 56,000	100%	\$ 1,000	Moneris
Utilities & Environment	Commercial Compost	Mill-Rate/ User Fees	\$ 193,000	\$ 24,000	12%	\$ 500	Moneris
Utilities & Environment	Landfill	Mill-Rate/ User Fees	\$ 3,141,000	\$ 914,000	29%	\$ 17,000	Moneris
			\$ 42,003,000	\$ 20,122,000		\$ 415,600	

Notes

*Figures above do not include external vendor sales and credit card fees passed onto the City. The City does not have any direct control over the payment processors that the external vendors contract with. For this reason, credit card sales and fees for Transit app and Public Pay Parking app were not included in the figures above.