

ACCESS TRANSIT APPEALS BOARD

Authority

City Council Resolution – November 5, 2001 (Clause 1, Report No. 14-2001 of the Planning and Operations Committee); October 18, 2004 (Clause 1, Report No. 14-2004 of the Planning and Operations Committee – Name Change from Special Needs Transportation Appeals Board to Access Transit Appeals Board); November 21, 2011 (Clause 2, Report No. 18-2011 of the Executive Committee); July 18, 2012 (Clause 3, Report No. 12-2012 of the Executive Committee); and February 10, 2014 (Clause 5, Report No. 2-2014 of the Executive Committee).

Purpose

The functions of the Committee shall be to provide an appeal process for those who are denied access to the Access Transit, as outlined in the report of the General Manager, Utility Services Department, dated August 21, 2001, based on the following criteria:

- a) Registration for Access Transit is denied because it would contravene the eligibility criteria;
- b) A request for subscription service is denied because it would contravene the requirements under the Subscription Policy;
- c) An individual is suspended from using the service as a result of violations under the No-show Policy; and/or
- d) An individual is suspended from using the service as a result of violations under the Cancellation Policy.

Composition

Total Membership	5
Appointed/Nominated by Council	5

(The Board shall consist of the same 5 appointees who form the City Mortgage Appeals Board.)*

Qualifications

- Knowledge and understanding of barriers to accessibility for disabled and elderly persons;
- Ability to provide rational solutions to complex problems; and
- Ability to assess information and make objective decisions.

Reporting

Independent. All decisions of the Board are final. There is no further appeal process.

ACCESS TRANSIT APPEALS BOARD CONT'D

Term

Two Years.

Determined by membership on the City Mortgage Appeals Board.

Meetings

Set by consensus of members. As required, depending on the number of appeals filed. Meetings are held in camera as appellants provide personal health information to support their appeal.

File No. CK-225-67