

The Community Support Program (CSP) is comprised of five Community Support Officers (CSOs) and one Supervisor. CSOs provide year-round foot patrol and seasonal bicycle patrol to the Business Improvement Districts (BIDs) of Downtown, Riversdale, and Broadway to promote well-being and safe streets for everyone.



COMMUNITY SUPPORT PROGRAM

2022 Activity Summary

In 2022, the CSP responded to 2,630 calls involving 3,105 people

SERVICES

- Community Outreach
- Safety Education
- Conflict Resolution
- Advocate for Vulnerable Community Members
- City Bylaw Information and Enforcement
- Deter Negative Street Activity
- Provide Directions and Business Information

2022 HIGHLIGHTS

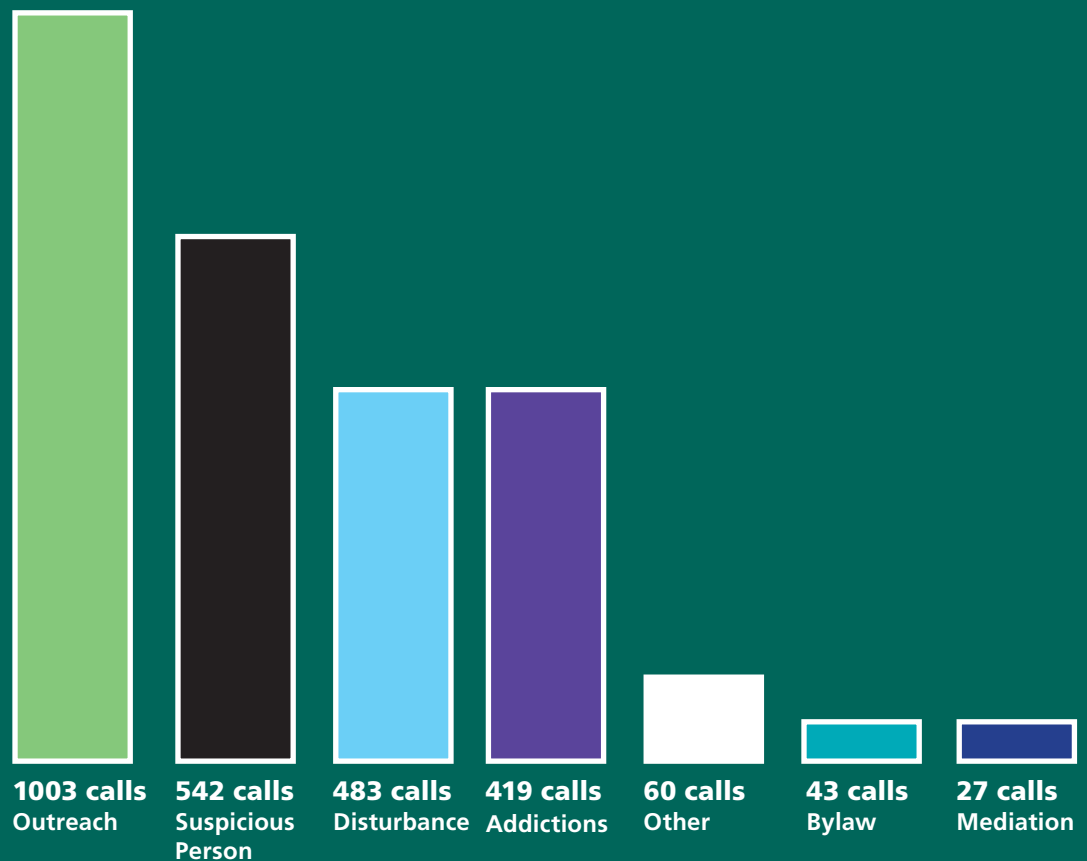
2,630 calls involving 3,105 people were responded to.

86% of calls were handled by CSP Officers without the need for SPS attendance.

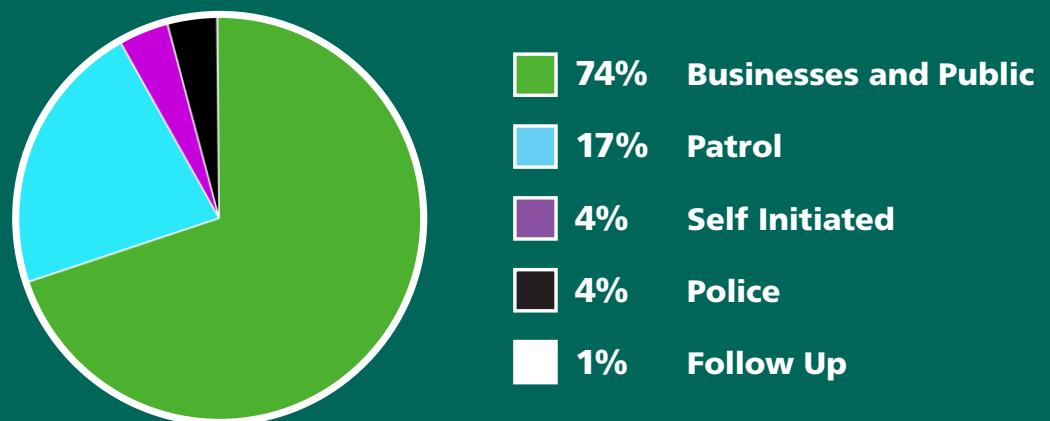
1,821 referrals made to other community agencies.

7.8 minutes average response time.

WHAT TYPES OF CALLS OFFICERS RESPOND TO:



WHO CALLED US:



CSP EDUCATED AND ENFORCED THE FOLLOWING CITY BYLAWS

- Bicycle Bylaw
- Panhandling Bylaw
- Waste Bylaw
- Public Defecation, Urination & Spitting Prohibition Bylaw
- Traffic Bylaw (Jaywalking, Skateboarding)
- Parks Usage Bylaw

897 Educational Stops

18 Warnings Issued

12 Tickets Issued

For more information, please visit cspaskatoon.ca, call 306.382.6935, or email info@cspaskatoon.ca

PATROL STATISTICS

10,366 Connections

4,126 Business Connections

296 Program Information

128 New Client Engagements

110 Directions

54 Business Information

CONNECTING TO COMMUNITY

BUSINESS

CSP officers connected with 4,126 businesses. From these connections CSP and businesses were able to collaborate on 217 concerns to improve street safety.

VULNERABLE PEOPLE

10,366 personal connections made. CSOs regularly interact with vulnerable persons.

GENERAL PUBLIC

453 calls for service were generated as a result of CSOs on patrol where officers came upon people or situations who required assistance.

ANNUAL TRENDS

The CSP plays a key role in identifying and reporting on trends that impact the community.

Calls for outreach assistance surpassed all other calls for service. Outreach requests include housing issues, wellbeing checks, counselling, public safety, mental health, and medical assistance.

Over the past two years CSP has observed and reported a significant increase in the number of people sleeping in building vestibules, encampments, public sidewalks, benches, and parks.

2022 SUCCESS RATE

- The CSP plays a key role in the collaborative partnership working toward preventing unnecessary use of emergency services, thereby freeing up police and medical responders.
- The CSP provides a crisis diversion response to people who are in distress and vulnerable on the streets of Saskatoon.



70%
Successful



18%
Could Not
Locate



12%
Not Able
to Assist

Success is defined by: attending, assessing, and supporting the individual(s) needs.

**Not Able to Assist includes: refused service, police or other service providers engaged, call cancelled, office closed.