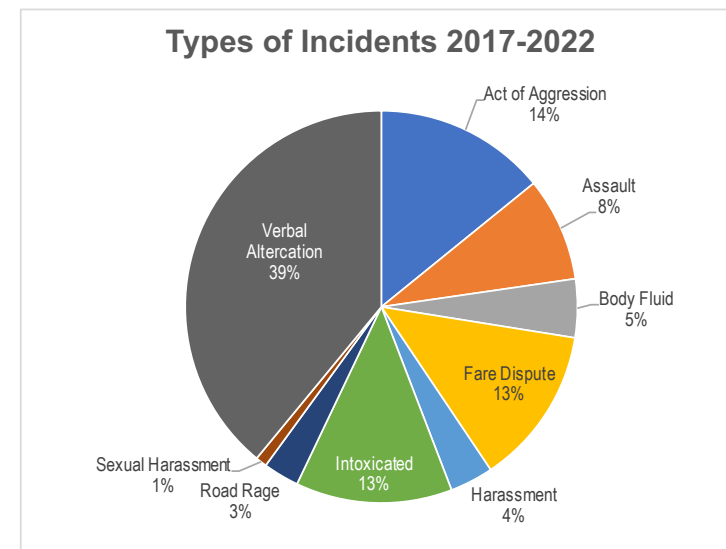
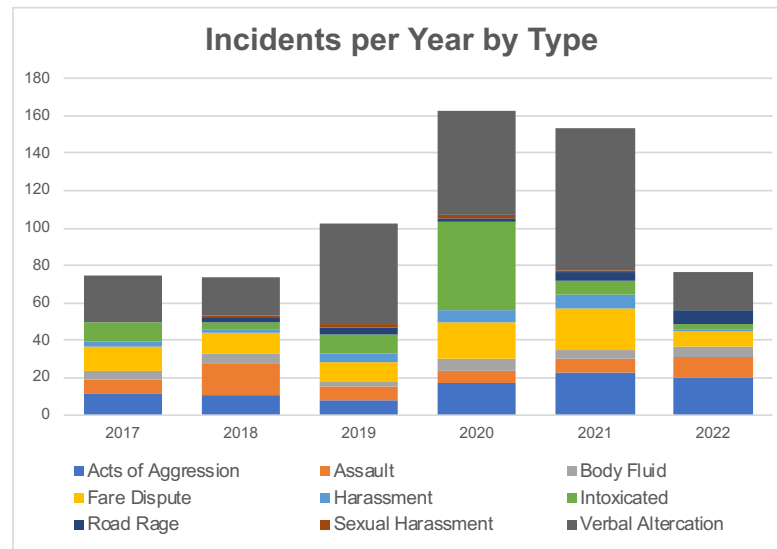
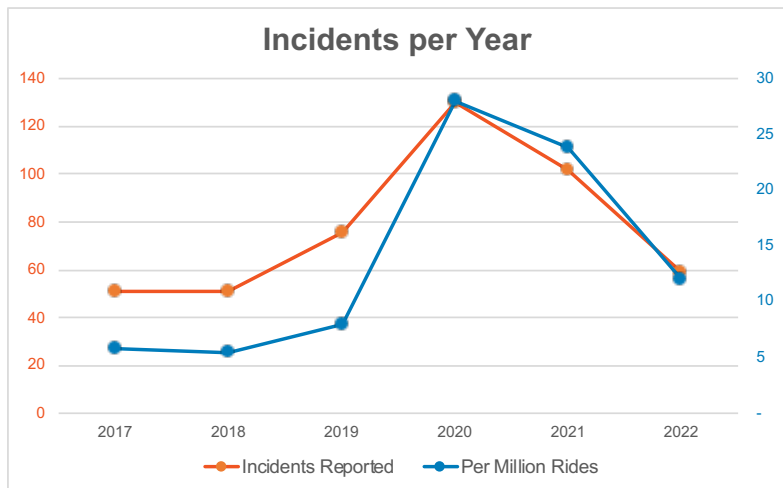


## Negative Incidents Including Operators and the Public for Reported Data from 2017 to 2022



	2017	2018	2019	2020	2021	2022	Total
Incidents Reported	51	51	76	130	102	59	<b>469</b>
Per Million Rides	5.88	5.43	7.90	27.97	23.90	12.05	<b>11.30</b>

	2017	2018	2019	2020	2021	2022	Total
Acts of Aggression	12	11	8	17	23	20	<b>91</b>
Assault	7	16	7	7	7	11	<b>55</b>
Body Fluid	5	6	3	6	5	6	<b>31</b>
Fare Dispute	13	11	10	20	22	8	<b>84</b>
Harassment	2	2	5	6	7	1	<b>23</b>
Intoxicated	11	4	10	47	8	3	<b>83</b>
Road Rage	0	2	4	2	4	7	<b>19</b>
Sexual Harassment	0	1	2	2	1	0	<b>6</b>
Verbal Altercation	25	21	53	56	76	20	<b>251</b>

	Incidents	Per Million	Percent
Act of Aggression	91	2.19	14%
Assault	55	1.33	9%
Body Fluid	31	0.75	5%
Fare Dispute	84	2.02	13%
Harassment	23	0.55	4%
Intoxicated	83	2.00	13%
Road Rage	19	0.46	3%
Sexual Harassment	6	0.14	1%
Verbal Altercation	251	6.05	39%