

2022 Year-End Report – Community Standards Department

ISSUE

This report summarizes the 2022 service line functions of the Community Standards Department (Community Standards) and provides an overview of key items and projects anticipated in 2023.

BACKGROUND

Community Standards is comprised of three core business units: Licensing and Permitting, Bylaw Compliance and Parking Services. The primary objectives include:

- Providing a communication focal point for customers seeking assistance on bylaws, business development or regulatory compliance;
- Being accountable for stewardship, development and maintenance of standards, regulations and bylaws as they relate to maintaining a safe community and vibrant business sector;
- Providing an effective delivery model with a clear and consistent approach for achieving resolution of bylaw contraventions; and
- Managing parking supply and demand, while ensuring public safety and support for a vibrant business community.

CURRENT STATUS

The 2022 Year-End Report for Community Standards provides an overview of initiatives undertaken throughout 2022 and highlights 2023 objectives (see Appendix 1).

FINANCIAL IMPLICATIONS

There are no financial implications identified.

OTHER IMPLICATIONS

There are no privacy, legal, social, CPTED or environmental implications identified; a communication plan is not required at this time.

NEXT STEPS

Community Standards reports annually on its activities.

APPENDICES

1. 2022 Community Standards Year-End Report

REPORT APPROVAL

Written by: Rebekah Bennett, Customer Support Coordinator
Reviewed by: Matt Grazier, Director of Community Standards Department
Approved by: Lynne Lacroix, General Manager, Community Services Division

SP/2023/CS/PDCS/2022 Year-End Report – Community Standards Department/cm/gs