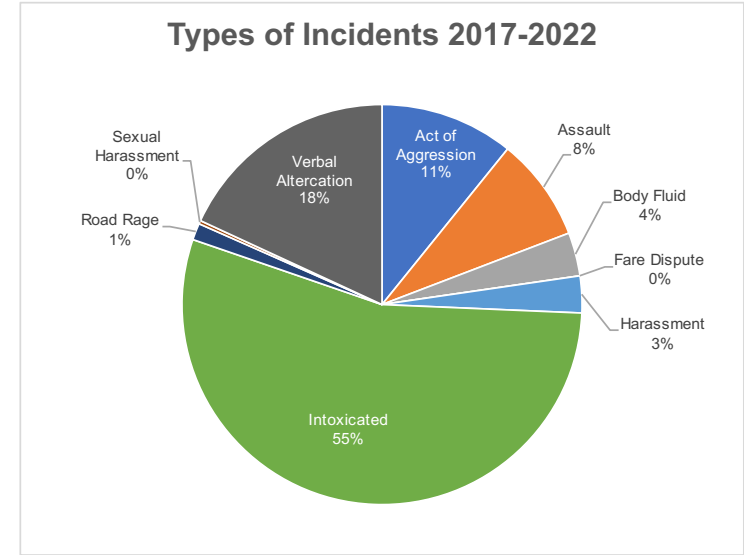
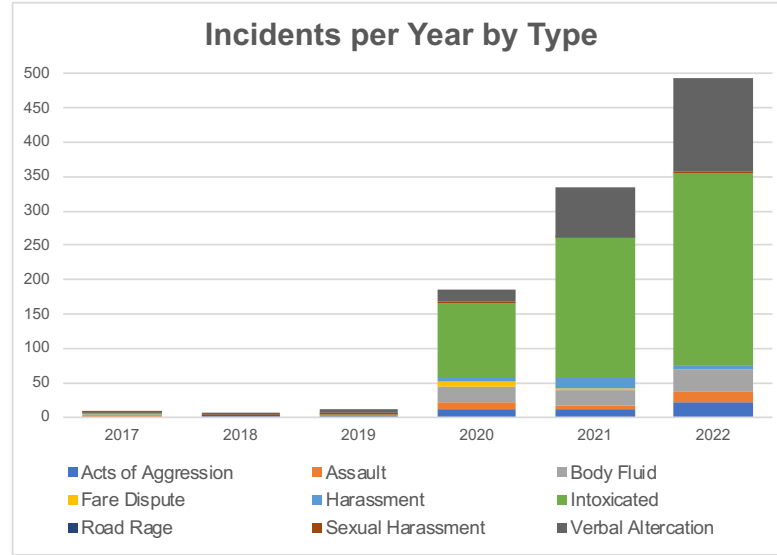
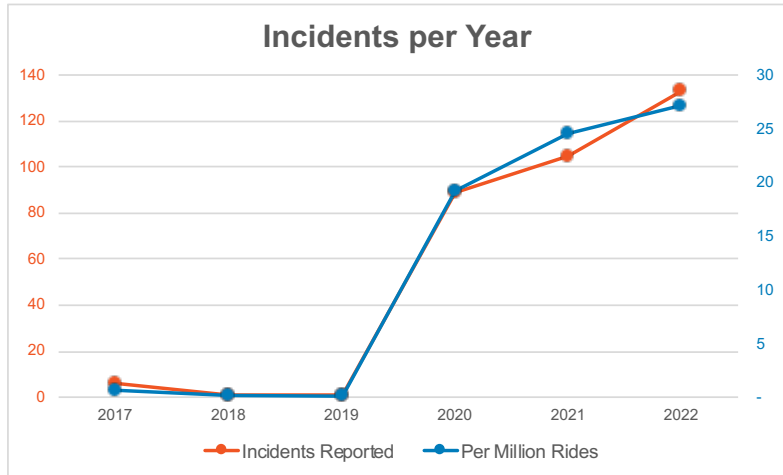


Incidents Involving the Public at Terminals and Stops for Reported Data from 2017 to 2022



	2017	2018	2019	2020	2021	2022	Total
Incidents Reported	6	1	1	89	105	133	335
Per Million Rides	0.69	0.11	0.10	19.15	24.60	27.17	8.07

	2017	2018	2019	2020	2021	2022	Total
Acts of Aggression	0	1	1	13	11	21	47
Assault	1	2	3	9	5	16	36
Body Fluid	3	0	0	22	24	32	81
Fare Dispute	0	0	0	7	3	0	10
Harassment	0	0	0	5	15	7	27
Intoxicated	3	0	1	110	202	278	594
Road Rage	0	0	0	0	0	0	0
Sexual Harassment	1	1	3	1	1	2	9
Verbal Altercation	2	2	4	19	74	136	237

	Incidents	Per Million	Percent
Act of Aggression	40	0.96	11%
Assault	31	0.75	8%
Body Fluid	13	0.31	4%
Fare Dispute	0	0.00	0%
Harassment	11	0.27	3%
Intoxicated	202	4.87	55%
Road Rage	5	0.12	1%
Sexual Harassment	1	0.02	0%
Verbal Altercation	67	1.61	18%