
Subject: Email - Communication - Darcy Pederson - Investigation of Service Disruptions in Saskatoon Transit - CK 1600-18 x 7300-1

From: Web NoReply <web-noreply@Saskatoon.ca>

Sent: Monday, November 7, 2022 7:09 AM

To: City Council <City.Council@Saskatoon.ca>

Subject: Email - Communication - Darcy Pederson - Investigation of Service Disruptions in Saskatoon Transit - CK 1600-18 x 7300-1

--- Replies to this email will go to pres615@sasktel.net ---

Submitted on Monday, November 7, 2022 - 07:09

Submitted by user: Anonymous

Submitted values are:

Date: Monday, November 07, 2022

To: His Worship the Mayor and Members of City Council

First Name: Darcy

Last Name: Pederson

Phone Number : [REDACTED]

Email: pres615@sasktel.net

Address: [REDACTED] Trotchie Cres

City: Saskatoon

Province: Saskatchewan

Postal Code: S7K [REDACTED]

Name of the organization or agency you are representing (if applicable): Amalgamated Transit Union Local 615

Subject: Bus Cancellations/Interruptions Winter 2021/2022

Meeting (if known): SPC-TRANSPORTATION - PUBLIC 7.1.2

Comments:

Dear Your Worship And Council

ATU local 615 has reviewed the investigators report and as well administrations response to the report.

ATU local 615 is not going to create a detailed line by line response but we're pleased to see the level of detail the auditor went into.

The main reasons for the bus cancellations/interruptions for the 2021-2022 winter season were caused by:

Ineffective Stores Operations
Ineffective Governance
Ineffective Preventative Maintenance Program

The report also stated that global parts supply shortages were "not" a contributing factor that caused the bus cancellations/interruptions.

ATU 615 can agree that plenty of progress has been made with Transit Administration but we have a long way to go before we're able to say we're ahead of this issue.

ATU 615 led by myself and other ATU Executive Members working along side Terry Schmidt have gotten Transit to a spot where we are on the way to where we need to be.

The Productivity Committee reviewed signups and book outs and got us to a place where we were able to get a daily book out to an absolute minimum with out effecting service and the riding public of Saskatoon. As the buses get repaired and new ones roll in, we're hopeful to reinstate service levels back to pre pandemic levels as frequency on some routes were reduced during the peak of Covid 19.

We have formed a Maintenance Working group bringing in ATU Members from the floor along with ATU Maintenance Executive and Transit Management to review processes and shifting in order to get the maximum utilization of the maintenance area. These meetings are ongoing and will require negotiating with ATU 615.

We have been attempting to address staff moral by having Joint Union/Management functions such as BBQ's and staff appreciation days.

Prompted from a survey that ATU conducted at the time of the bus cancellations/interruptions, HR has assigned a rep who's been interviewing our members to get a good take on the work environment and propose a solution to raise staff moral and try to do a culture shift from negative and toxic to positive, supportive and collaborative. ATU is looking forward to partnering with the City to start this change to a better Transit working environment.

ATU has been working with Marno McInness and Ashlee Kaszas to address a long list of Labour Relation issues and through collaboration and discussion we have been able to tackle most of this very long list including outstanding grievances, arbitrations and day to day disputes that have gone unaddressed for a quite a while. We are continuing to work on this list and I'm hopeful we'll get to a point where the entire list will be addressed.

We have a long way to go to get where we need to be but we're well along that path. The Executive of ATU 615 are committed to getting Saskatoon Transit to where it needs to be and I've been told by Transit Administration and Terry Schmidt they are committed as well, this will take awhile and a lot of work by everyone and we can get there.

On the downside expect some more bus cancellations/interruptions this winter but we're all hoping they'll be minimal and processes have been put in place to alert the public in a timely manner.

Thanks
Darcy Pederson
President B/A
ATU 615 Saskatoon

Will you be submitting a video to be vetted prior to council meeting?: No