

The Community Support Program (CSP) is a year-round foot patrol team promoting well-being and safe streets for everyone. The team patrols the Downtown, Riversdale, and Broadway Business Improvement Districts (BIDs) five days a week.



COMMUNITY SUPPORT PROGRAM

2021 Activity Summary

SERVICES

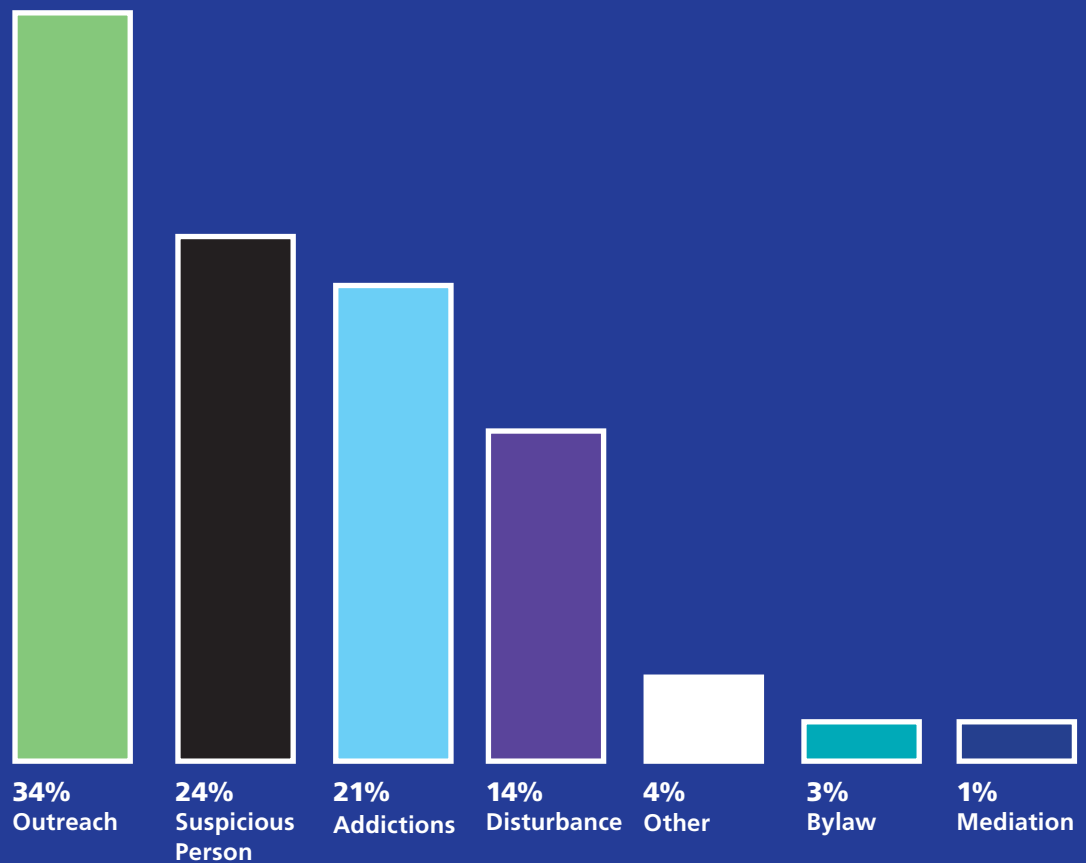
- Community outreach
- Safety education
- Conflict resolution
- Advocating for vulnerable community members
- City bylaw information and enforcement
- Deterring negative street activity
- Providing directions and business information

2021 HIGHLIGHTS

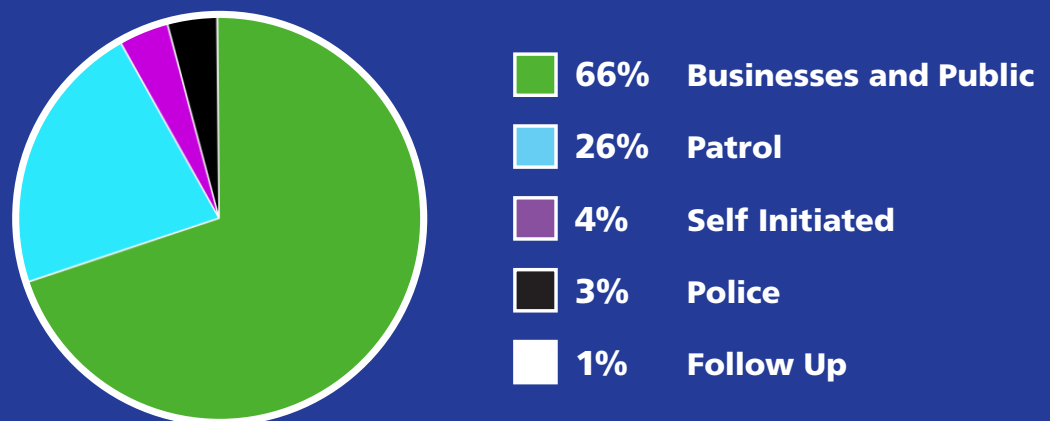
- There was a significant increase in calls for service in 2021. CSP responded to 2,769 calls in 2021 compared to 2,141 calls in 2020, which reflects an increase of 628 calls.
- CSP increased the number of business and personal connections in 2021. This was a goal we had set earlier in the year as people returned to our patrol area.
- CSP maintained an average response time of 6.5 minutes in 2021.

• In 2021, the CSP responded to 2,769 calls involving 3,281 people

WHAT TYPES OF CALLS OFFICERS RESPOND TO:



WHO CALLED US:



THE CSP ENFORCES THE FOLLOWING CITY BYLAWS

- Bicycle Bylaw
- Panhandling Bylaw
- Parks Usage Bylaw
- Waste Bylaw
- Public Defecation, Urination & Spitting Prohibition Bylaw
- Traffic Bylaw (Jaywalking, Skateboarding)

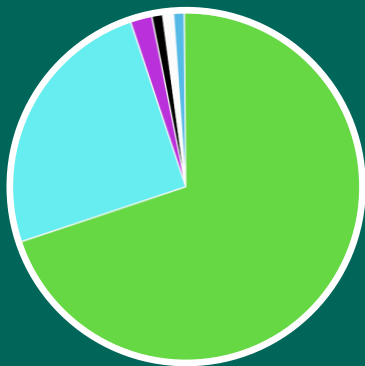
964 Educational Stops

35 Warnings Issued

22 Tickets Issued

For more information, please visit cspaskatoon.ca, call 306.382.6935, or email info@cspaskatoon.ca

PATROL STATISTICS



- 12,179 Connections
- 5,485 Business Connections
- 183 Program Information
- 131 New Client Engagements
- 116 Directions
- 48 Business Information

CONNECTING TO COMMUNITY

BUSINESS

Our officers visited 5,485 businesses while on patrol. It is through these visits that we were able to collaborate on 206 concerns in an effort to improve street safety.

VULNERABLE PEOPLE

CSP staff regularly encounter and provide assistance to vulnerable people. The program logged 12,179 interactions this year.

GENERAL PUBLIC

A total of 717 calls for service were generated as a result of regular foot patrol duties where officers came upon people or situations requiring assistance.

ANNUAL TRENDS

The CSP plays a key role in identifying and reporting on trends that impact the community. In 2021 the following impacts to the community were reported:

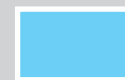
- In 2021 the number of calls for outreach assistance surpassed all other call types, including addictions. Outreach requests include such issues as housing, wellbeing checks, counselling, public safety, mental health and medical assistance. This represented 34% of 2,769 calls for service. CSP views this as a significant trend and will be continuing to monitor this change.
- The CSP connected with and provided services to 131 new people in the three BIDs. The newcomers to the area were provided assistance with meeting their needs by connecting them to appropriate service providers. This number is more than double the amount of new people in 2020. The number of new people to the area may explain the significant increase in outreach calls.

2021 SUCCESS RATE

- The CSP plays a key role in the collaborative partnership working toward preventing unnecessary use of emergency services, thereby freeing up police and medical responders.
- The CSP provides a crisis diversion response to people who are in distress and vulnerable on the streets of Saskatoon.



75%
Successful



16%
Could Not
Locate



9%
Not Able
to Assist

Success is defined by: attending, assessing, and supporting the individual(s) needs.

**Not Able to Assist includes: refused service, police or other service providers engaged, call cancelled, office closed.