

Negative Interactions and Mask Compliance – Appendix 2

Date Range	Measures in Place	Negative Interactions		Mask Compliance*
		Involving Operator	Among the Public	
Mar 17 2020 - Aug 31, 2020	No Public Health Order requiring masks on buses	0	0	N/A
Sept 1, 2020 - Nov 5, 2020	City Council mandates masks required on buses	0	0	99%
Nov 6, 2020 - July 10, 2021	Public Health Order requires masks in indoor public spaces, including transit.	5	7	99%
July 11, 2021 - Aug 30, 2021	Public Health Order Mask Requirement on transit lifted	0	0	N/A**
Aug 31, 2021 - Sept 16, 2021	City Council mandates masks required on buses	0	0	99%
Sept 17, 2021 - Present	Public Health Order requires masks in indoor public spaces, including transit	2	1	99%
* Compliance measured through Operator Mobile Data Terminal				
** Compliance measured by visual observation - Over 400 observations show 66% of buses had more than half of riders masked				