Subject:

7.2.1 - Submitting Comments - Peter Gallan - Bus Riders of Saskatoon

From: Web NoReply <web-noreply@Saskatoon.ca>

Sent: October 30, 2021 10:45 AM

To: City Council < City.Council@Saskatoon.ca

Subject: Form submission from: Write a Letter to Council

--- Replies to this email will go to

Submitted on Saturday, October 30, 2021 - 10:44

Submitted by user: Anonymous

Submitted values are:

Date Saturday, October 30, 2021

To His Worship the Mayor and Members of City Council

First Name Peter

Last Name Gallen

Phone Number

Email

Address Haight Crescent

City Saskatoon

Province Saskatchewan

Postal Code S7H

Name of the organization or agency you are representing (if applicable) Bus Riders of Saskatoon, as a Member of the Steering Committee

Subject Agenda item 7.2.1 Saskatoon Transit Service Standards Approval

Meeting (if known) SPC Transportation

Comments

Madame Chair and Members of the Committee:

Bus Riders of Saskatoon is pleased to see that Saskatoon Transit continues to improve the Service Standards document that will provide a clear description of the services that public transit intends to deliver in Saskatoon.

Some entries in the current version continue to puzzle us, however. For example, in the section on Types of Transit Routes, the Bus Rapid Transit (BRT) Lines have not yet been implemented and the Main Lines, Cross-Town Lines and Suburban Connectors seem to be entirely fictional (future oriented?). Also, our prevailing system of Residential and Industrial Routes and the High-Frequency Corridors have not been defined, although they do show up in an important table. Such inconsistencies and lack of explanatory context make the document difficult to understand.

BRS would also point out that citizens who use public transit would appreciate the incorporation into the document of Standards related to their daily experience, e.g., the cleanliness of buses and transit facilities, the availability and distribution of shelters and benches, the accessibility of bus stops (adequacy of snow clearing), responsiveness of the help desk, etc.

We look forward to the next evolution of this living document in the not too distant future.

Attachments Will you be submitting a video to be vetted prior to council meeting? No