



SASKATOON FIRE DEPARTMENT  
2019-2020 **YEAR IN REVIEW**



# SUMMARY



Responded to calls for service

2019 **16,029**  
2020 **16,471**

Collected  
Discarded  
Needles



2018	<b>7,571</b>
2019	<b>12,194</b>
2020	<b>10,335</b>



## SFD's Fleet

- 15 Fire Engines
- 3 Aerial Platforms
- 2 Rescue Trucks
- 3 Wildland Trucks
- 2 Tankers
- 1 Hazardous Goods Unit
- 1 Decontamination Unit
- 1 Mobile Command Unit
- 43 Cars, SUVs, Vans and Trucks
- 3 Water Rescue Craft



Fire inspections

**6,902**  
2019

**5,776**  
2020

Average  
**74,000+**  
calls per year



Hours of Training

2019  
**5,520**  
ONLINE  
**984**  
IN-PERSON

2020  
**11,500**  
ONLINE  
**694**  
IN-PERSON

fire investigations  
**230 / 240**  
2019 2020



Saskatoon Fire Department  
Serves an Estimated

 **279K**  
residents

 **114K**  
residences

 **236**  
km<sup>2</sup>

notify **now** 

Reached  
**90,700+**  
citizens

through notifynow alerts

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## THANK YOU

- International Association of Firefighters Local 80
- City of Saskatoon Communications & Public Engagement
- City of Saskatoon Information Technology

# Message from the **FIRE CHIEF**



I am pleased to present this report highlighting the important initiatives and accomplishments achieved by the Saskatoon Fire Department (SFD) during 2019 and 2020.

Each day, 340 staff continue to deliver excellent service in an increasingly all-hazard capacity twenty-four hours a day, seven days a week focused on public safety, risk reduction, and emergency management. SFD is an all hazard response provider that continues to meet the needs of the community and often provides a service that is currently not being provided by others.

During this extraordinary time, I am extremely proud of our service in terms of dealing with the ever-changing Pandemic connected to staff safety and serving the citizens of Saskatoon. It is important to recognize the success is due in large part to the important work of relationship building and collaboration that is always a priority at SFD. Partnerships have been strengthened with Provincial Ministries, Saskatchewan Health Authority, Saskatchewan Public Safety Agency, and other partners.

Today, the SFD is involved in many services to the community far more than emergency response. Examples of this are the Community Safety and Well Being Executive, and the Safe Community Action Alliance. Our service is a key stakeholder in providing an envelope of services to residents and relatives in the community where safe housing, mental health, addictions is a daily challenge.

Service models continue to be re-evaluated which are contributing to prompt and effective response to citizens for emergencies and events. Emergency readiness for all hazards is of the utmost importance where well-trained staff with appropriate equipment are strategically located to serve to the best of their ability.

Our Emergency Management Organization (EMO) continues to build key relationships and provide emergency planning for all types of hazards or events through preparedness, response, mitigation, and recovery. During the Pandemic EMO has led a collaborative approach where a focus on those most vulnerable in our community through the support of many agencies has made sure all are being helped.

I am honoured to serve as Fire Chief in Saskatoon and proud to work with a dedicated team committed to serve in the professional and compassionate manner they do.

Stay safe,

A handwritten signature in black ink that reads "Morgan Hackl". The signature is written in a cursive, flowing style.

**Morgan Hackl**  
Fire Chief

# ORGANIZATIONAL STRUCTURE

**Office of the Fire Chief**  
Morgan Hackl

**Public Relations and  
Community Risk  
Reduction**  
*Assistant Chief*  
Yvonne Raymer

**Logistics**  
*Assistant Chief*  
Glenn Ledray

**Operations and  
Communications**  
*Deputy Chief*  
Michael Ralston

**Staff Development  
and Safety**  
*Assistant Chief*  
Anthony Tataryn

**Emergency  
Management**  
*Director*  
Pamela Goulden-McLeod

**Community Relations**

**Maintenance**

**Battalion 1**  
*Battalion Chief*  
Len Protz

**Training**

**Emergency  
Management  
Operations**

**Fire Prevention and  
Investigation**

**Mechanical**

**Battalion 2**  
*Battalion Chief*  
Steve Brissaw

**Workplace Safety**

**Corporate Security**

**Information  
Technology**

**Battalion 3**  
*Battalion Chief*  
Dwayne Jobson

**Specialty Team  
Coordination**

**Business Continuity**

**Supply Chain  
Management**

**Battalion 4**  
*Battalion Chief*  
Rob Hogan

**Regional Resiliency**

**Central Dispatch**

# THE SASKATOON FIRE DEPARTMENT

## THE DEPARTMENT

The SFD is an all-hazards emergency response provider ensuring the safety of the public. The SFD protects the City's tax base and supports economic development through extensive inspection, education, prevention, and enforcement programs. Emergency response services and fire dispatch agreements are also provided to surrounding communities.

### MISSION

To protect and enhance Saskatoon citizens' quality of life.

### VISION

The Saskatoon Fire Department is a professional service focused on public safety and risk reduction.

### FOCUS

To create a caring and committed community.

## OUR PEOPLE

**340** staff supporting five areas:

- › Public Relations & Community Risk Reduction
- › Operations & Communications
- › Logistics
- › Staff Development & Safety
- › Emergency Management

Working behind the scenes, but front and center in the station, SFD's Administrative Support professionals are dedicated to providing support to each area of SFD and accommodate responses to administrative inquiries and requests.

## VALUES

- › People
- › Respect
- › Integrity
- › Safety
- › Trust
- › Courage

# CELEBRATING SUCCESS

## 2019 FIRST RESPONDER AWARD

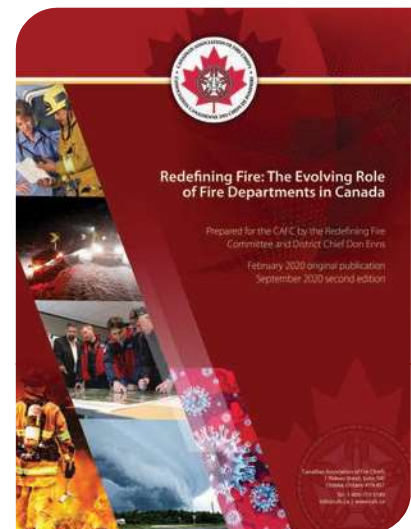
**Dori Krahn** was awarded the 2019 First Responder Award at the 2020 YWCA Women of Distinction Awards. Awards were given to women for inspirational leadership and extraordinary contribution to the community. Dori is a reconciliation ambassador for the city and a driving force behind the Remembering When program.



## REDEFINING FIRE: THE EVOLVING ROLE OF FIRE DEPARTMENTS IN CANADA

Within the Fire Service, it is well understood that Fire Departments do more than address “fire”. In order to help shape the discussion around the evolving role of fire departments, the Canadian Association of Fire Chiefs created a working group and invited Fire Chief Morgan Hackl to participate in the process.

Drawing on case studies and advice from members across all provinces and territories, and across all types of departments, the working group produced a report entitled, “Redefining Fire: The Evolving Role of Fire Departments in Canada.” The report evaluated the current status of the sector and the changing pressures of the future.



“The Canadian Fire Service is and should be one of the highest respected professions. With this the service of both management and union must be respectful of adapting to the needs of our communities. I assume others are in a similar state of balancing budgets and community needs. The time is now to take a large step and evolve to be the next level All Hazard Service.”

- **Chief Morgan Hackl, Fire Chief, Saskatoon Fire Department.**



## YVONNE RAYMER APPOINTED 1<sup>ST</sup> FEMALE ASSISTANT CHIEF

On April 1, 2020, **Yvonne Raymer** was appointed to Assistant Chief. Chief Raymer is the first female in the history of the SFD to receive the appointment of a chief officer rank.



Yvonne started her career with the SFD in 1995 serving citizens in the administrative office. In 1997, she obtained a position as a fire dispatcher where she gained operational experience, knowledge of protocols and rural agreements, and an understanding of departmental emergency response. A decade later, in 2007, Yvonne transferred into the Fire Prevention & Investigation section as a Fire Inspector where she went on to attain Fire Investigation Level IV certification.

Building trust and relationships within our community and through partnerships has become a primary focus for Chief Raymer. Through collaboration and teamwork between Community Relations and the Fire Prevention & Investigation personnel, Chief Raymer strives for her team to become more proactive than reactive to meet the needs of the community. Through engagement and actively listening to residents, Chief Raymer works towards fostering a more supportive and proactive culture.

## 2019 TRAIN DERAILMENT

On January 22, 2019, a 52-car Canadian National Railway (CN) train transporting grain product derailed across a major thoroughfare north of Saskatoon. The SFD responded with 18 different fire apparatus staffed by dozens of firefighters. Working together with neighbouring fire departments, crews worked from both sides of the derailed train to neutralize the hazard.

As part of the SFD response, the Emergency Management Organization responded with the mobile command unit to support the process of incident command and to coordinate response and recovery efforts. Throughout the response, 28 different agencies or organizations were involved in the recovery and rehabilitation efforts.

There were no casualties or injuries as a result of this incident, thanks to the due diligence exemplified by all parties involved.



Photo credit Saskatoon Police Service

# COMMUNITY RELATIONS

The Community Relations Section maintains positive working relationships with the educational, business, and institutional sectors of the City of Saskatoon through the presentation and offering of fire and life safety information, media relations, and ongoing community involvement.

## Programs include:

- › Fire Station Tours
- › Fire Safety Events
- › Firestop
- › Community Events
- › Remembering When
- › Hospital Visits
- › Crew Connect
- › Fundraising Events
- › F.I.R.E. Cadets
- › Recruitment
- › Car Seat Clinics
- › Partnership Opportunities
- › After The Fire
- › Fire Safety Presentations

## KEY PROGRAM HIGHLIGHTS

### Remembering When:

The Remembering When program continued to build in 2019. During that year, the SFD performed 1,025 lift assists and performed 50 presentations to help older adults eliminate fire and fall hazards and educate them on what to do in the event of a fire or fall.

The pandemic in 2020 made presentations and home visits nearly impossible. Remembering When work moved to telephone calls and mailouts. In 2020, SFD responded to 1,150 lift assist requests and made 357 referrals to Client Patient Access Services (CPAS). Additionally, a research

study was started in 2020 with the University of Saskatchewan to examine the effectiveness of the Remembering When program and identify quality improvements.



### **Fire Safety Presentations and Tours of a Fire Station:**

In 2019, Community Relations made 56 fire safety presentations and provided 80 tours of the Fire Station. To continue providing education amid the new reality of 2020, three videos were produced, teaching fire safety while showcasing the SFD. The videos showcased three areas:

- Behind the Scenes: Station 1
- Behind the Scenes: Central Dispatch
- Behind the Scenes: Engine #11

### **Crocus Co-operative Partnership:**

In light of the 2020 F.I.R.E Cadet program being cancelled, the SFD gained the opportunity for a new partnership initiative with Crocus Co-operative. This was a four-month project where we were able to help Crocus with financial support and provide work for 19 of their clients. They were able to clean 34 neighbourhood back alleys and made 187 trips to the landfill.

### **Community Police and Fire Academy:**

The first Community Police and Fire Academy ran in the spring of 2019. In 2019 the program ran for 8 weeks and showcased the SFD and the Saskatoon Police Service to the 18 older adults who attended the pilot. Participants were given a tour of a Fire Station and had the opportunity to learn about how we fight fires, SFD's specialties, fire safety and prevention, fall prevention and disaster preparedness. In 2020

we increased the number of participants to 25 and based on the evaluations from the previous year offered it for 10 weeks. The second Academy was suspended halfway through because of the pandemic.



### **CTASP/Firestop:**

SFD is a vital member of the Community Threat Assessment and Support Protocol and as such, works with the schools and other community members to address the needs to children under the age of 17 who start fires. The program is comprehensive and addresses the fire setting behaviour while realizing that it is often a cry for help. We look to recognize and address the underlying cry for help with community resources while also educating participants and their families on the dangers of fire and its devastating effects on individual families and the community. In 2019, several meetings were arranged to address the needs to 24 students. In 2020, the Community Relations team assisted with 12 referrals.

# FIRE PREVENTION & INVESTIGATION

The Fire Prevention and Investigation provides a proactive service to protect life and property. Staff are assigned to each fire station to provide technical support and code enforcement follow up for Operations & Communications.

## Programs include:

- › Fire Bylaw Inspections
- › Fire Investigations
- › Enforcement
- › Fire Inspections & Plan Reviews
- › Demolitions and Property Remediation Process
- › Permits, Reports and Other Inspections

## KEY PROGRAM HIGHLIGHTS

### Fire Bylaw Inspections

There are municipal bylaws that the SFD enforces which are: Property Maintenance & Nuisance Abatement Bylaw 8175, Saskatoon Fire & Protective Services Bylaw 7990, Swimming Pool Bylaw 7981 and The Transportation of Dangerous Goods Bylaw 8153. All concerns and self-identified issues are prioritized in three categories with Priority 1 being a risk to life, Priority 2 being a potential for a risk to life and a Priority 3 being a nuisance in the community.

### Fire Investigations

Fire investigation involves determining the origin, cause and circumstances of a fire. The findings are reported back to the Saskatchewan Public

### Average hours per inspection



**Improved efficiency by 12%**

Safety Agency for statistical use. Complete and accurate data helps the SFD evaluate the effectiveness of existing programs and identify the need for new programs. Fire incident reports and statistics are used to:

- Develop new programs such as Firestop and After the Fire



- Plan training programs for firefighters and primary care paramedics
- Identify necessary improvements to fire safety regulations
- Identify and plan municipal assistance programs.
- Coordinate investigations with the appropriate agencies of jurisdiction.

### Average hours per investigation



Improved efficiency by **7.9%**

### Fire Inspections & Plan Reviews

Fire Inspections and Plan Reviews are conducted on all commercial and multi-residential buildings. The intent is to ensure the maintenance and installation of code-specific fire protection systems, collection of building construction data and ensure emergency procedures are implemented, posted and reviewed for each property.

### Enforcement

Where non-compliance or repeat offences occur then enforcement actions are undertaken through Orders to Remedy, Warning and/or Violation Tickets, Direct Charges, Prosecution or Notice to Remedy.

### Demolitions and Property Remediation Process

During the COVID-19 pandemic onset in 2020, the Saskatoon Fire Department took an opportunity to conduct an internal facing audit and create process efficiencies. The DPR Process was initiated and implemented in July of 2020. The Administrative Support Staff that work alongside the Fire Prevention team, initiate the necessary contractors, demolition permits and the steps to get a demolition permit issued. This work allows the Saskatoon Fire Department to report to stakeholders in a more efficient and timely fashion. For example, if a structure needs to be demolished after a fire, the Community Risk Reduction team have access to the structure's history, the effect on its structural integrity from the evolution of the fire, and the priority and timeline required for a demolition, resulting in a safer and more efficient process.



# LOGISTICS

Logistics supports SFD operations through the acquisition and maintenance of apparatus and fleet vehicles, equipment, and facilities, as well as the procurement and distribution of supplies and materials necessary for day-to-day functions and emergency response.

## KEY HIGHLIGHTS



Service over **100**  
hazard detection monitors  
& medical analysis devices



Maintenance and repair of **115**  
SCBA (Self-Contained Breathing  
Apparatus)



Manage and supply **255**  
compressed air bottles

**7,000+**  
pieces of PPE ordered,  
inspected, and fitted for staff



Maintenance and repair of **71**  
apparatus and fleet vehicles

## Maintenance

The SFD's Maintenance team plays a major role in the preventative maintenance and repair of equipment, tools, and gear. Annual, bi-annual and monthly services occur to verify technical equipment is certified and operational. All breathing apparatus, PPE and turnout gear is tracked and inspected annually to ensure proper fit and protection for staff.

## Mechanical

The SFD's Mechanical team keeps SFD members mobile by ensuring all 71 apparatus and fleet vehicles are in good working condition. Regular scheduled preventative maintenance is performed on all vehicles to identify any potential problems, confirm components are well-functioning, and ensure each vehicle is ready for the road or next emergency response.

## Information Technology (IT)

SFD relies on its FDM Records Management System to record incident information, analyze data, discover trends and produce reliable reporting. IT meticulously maintains this system, leading to an enhanced user experience, improved system performance, and increased efficiency.

In 2020, 35 cell phones and 24 mobile data terminals were integrated into SFD's trucks to increase the efficiency and effectiveness of SFD's service. The devices provide real-time traffic data, accurate location information, and turn-by-turn navigation for the quickest response to incidents. Additionally, apps added to the data terminals offer first arriving SFD apparatus vital safety information relating

to the size-up and securing the scene at HazMat incidents. Fire Investigators and Inspectors also use the devices for photographing evidence and other required documentation.

## Supply Chain Management

Supply Chain Management ensures all areas of SFD are equipped with the necessary tools, medical supplies, and equipment required to perform emergency response and day-to-day tasks. Approximately 2700 supply items are managed at each stage of procurement from quotes through to delivery. Inventory is obtained, stocked and distributed across SFD's nine stations and includes items such as:

- Medications from SHA and other vendors
- EMS supplies
- Tools
- Personal Protective Equipment (PPE)
- Cleaning supplies
- Office supplies



# OPERATIONS & COMMUNICATIONS

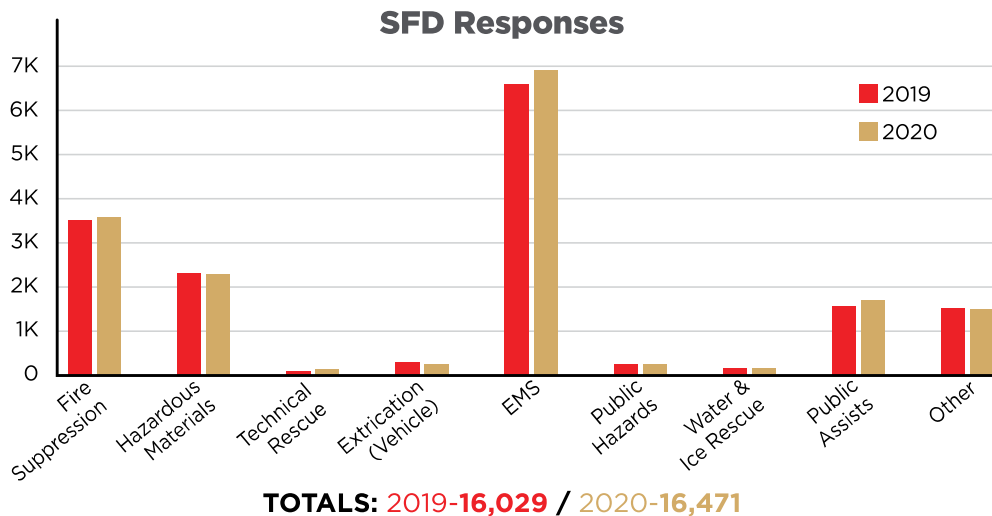
Answering the call for service, the Operations & Communications Division mitigates a wide scope of emergencies and is responsible for the front-line response to the citizens of Saskatoon.

## Programs include:

- Fire Suppression
- Hazardous Materials
- Confined Space Rescue
- Extrication
- Emergency Medical Services (EMS)
- High/Low Angle Rescue
- Public Hazards
- Water Rescue
- Public Assists
- Heavy Urban Search and Rescue
- Dispatch Communications

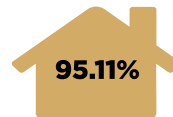
### Did You Know?

Dispatch receives an average of **74,000+** calls per year!



## IN 2019

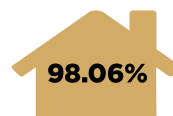
**\$266M** worth of property and infrastructure caught fire  
**\$13M** was lost as a result of fire



was protected and saved by the Saskatoon Fire Department

## IN 2020

**\$413M** worth of property and infrastructure caught fire  
**\$8M** was lost as a result of fire



was protected and saved by the Saskatoon Fire Department



# STAFF DEVELOPMENT & SAFETY

The role of Staff Development & Safety (SDS) is to ensure all staff have the knowledge, skills, and abilities to fulfil their job responsibilities with safety in mind. The SDS team is responsible for new certifications, re-certifications, ongoing skills reviews, and the research and development of the curriculum to deliver service in the above areas. The emphasis on safety protects the well-being of staff and ensures professional standards are followed in our services to citizens.

SDS members are viewed as credible subject matter experts for standard operating procedures which makes these members valuable Incident Safety Officers at major events in their respective fields. SDS members also provide support at long-duration incidents by responding with the rehab unit and providing support to responders who may be jeopardized by the nature or duration of the incident.

In 2020, SFD transitioned to a greater reliance in online learning as COVID-19 precautionary measures were implemented. In-person hands-on training sessions were limited to in-station cohorts when necessary. November of 2020 was the start of the largest Officer certification class in the

history of the SFD with 30 senior firefighters required to qualify for promotion. A rework of most of the content was required to change this from in-classroom training and allow for online group participation in discussions, lectures, exercises, and virtual evaluations.

## Specialty Programs

Specialty Team Coordination is responsible for the coordination and training of the SFD's special operations programs including EMS, Hazardous Materials Response (HazMat), Technical Rescue and the Surface Rescue and Dive Programs.



## HIGHLIGHTS

### Emergency Medical Services

The SDS certifies 137 specialized Firefighter/ Paramedics and 60 Medical First Responders. Cross-trained in other specialty programs, these staff are able to provide specialized patient care in the most challenging of environments.



**hrs of EMS Training delivered:**  
**2019 402**  
**2020 282**

### Surface Water Rescue Program

To ensure the safety of citizens on the river or local water bodies, the SFD has a trained team of 28 Surface Water Rescue Technicians. Specialists train for the rescue of persons in distress in water and on ice. Additionally they operate an underwater Sonar Search device that can be used to locate items as small as a handgun.

**course hrs of Surface Water & Sonar Training conducted:**

**2019 287**

**2020 102**



### Technical Rescue

36 firefighters are trained as Rescue Technicians. A Rescue Technician must become proficient in five main areas of discipline as they advance through the program:

1. Vehicle Extrication
2. Rope Rescue
3. Confined Space Rescue
4. Trench Collapse Rescue
5. Structural Collapse Rescue



**hrs Rescue Training delivered:**  
**2019 232**  
**2020 140**

### Hazardous Materials Response (HAZMAT)

All firefighters have basic training in HazMat response. The department certifies 40 firefighters to the Technician Level of certification to ensure that the city has the best possible outcomes when a HazMat release occurs.



**2019 & 2020 = 238 hrs HazMat Training and Review delivered**

### Dive Program

Firefighters that have completed the requirements of the Surface Rescue program can apply to enter the Dive program. These staff log many additional hours to become certified as Public Safety Divers. In 2019 we maintained credentials for 30 Divers.



**hrs of instructed Dive Training:**  
**2019 380**  
**2020 110**

# EMERGENCY MANAGEMENT

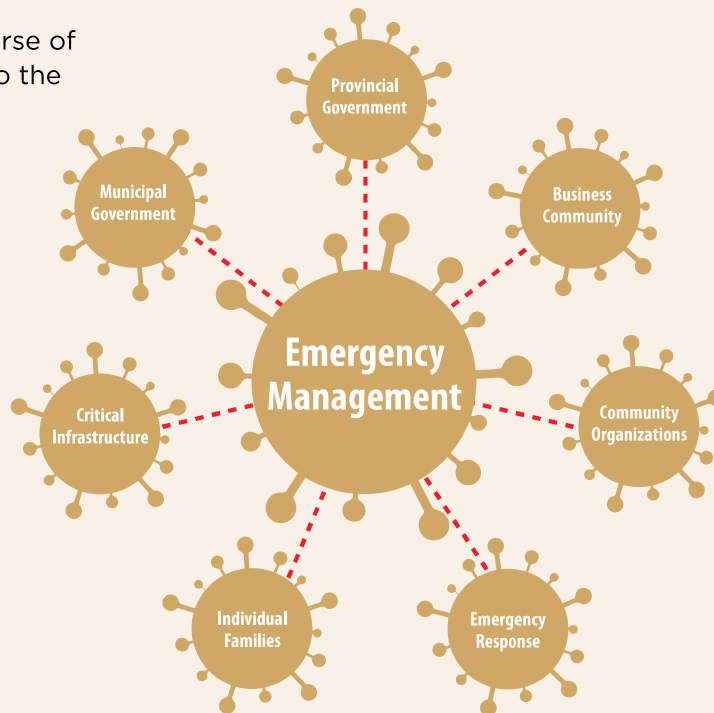
Emergency Management works with emergency response agencies, critical infrastructure partners and residents to ensure Saskatoon is a resilient community. When an emergency situation arises in our city - be it severe weather, a dangerous goods spill, a pandemic, or an airline crash - Emergency Management collaborates with partner agencies to provide a coordinated response.

During the 2020 COVID-19 Response, the Emergency Management Organization (EMO) initiated the Emergency Operations Centre (EOC). Ensuring that People Matter and that public and staff safety is paramount were the two top priorities during this response. The EOC supported the City of Saskatoon as an organization, to continue all services allowable under the Public Health Orders.

Saskatoon EMO began meeting with critical infrastructure partners in on January 28, 2020. The ongoing partnership that the SFD has with the Saskatchewan Health Authority was essential to the response to COVID-19.

A whole community approach is foundational in EMO and the response to COVID-19 took all partners working together.

During the course of the response to the pandemic, the EMO worked with over 75 critical infrastructure partners in Saskatoon and area.



### **Areas of responsibility include:**

- › Emergency Management Operations
- › Business Continuity
- › Corporate Security
- › Regional Resiliency

## **KEY PROGRAM HIGHLIGHTS:**

### **notifynow Alerts**

The notifynow alert system provides timely, trusted, and targeted public safety messages in real-time in the event of a public safety situation. The Emergency Management Organization and trusted agency partners work together to provide a coordinated response that may include sending notifynow emergency messages to the residents of Saskatoon. When an emergency notifynow message is issued, subscribers receive a voice, email, or text message — depending on their preferred method of communication indicated when signing up. During 2020, a total of 117 notifynow messages were sent to Saskatoon residents.

### **Mobile Command Unit**

The Mobile Command Unit (MCU) is a partnership between the City of Saskatoon, Saskatoon Fire Department, Saskatoon Police Service and the Emergency Management Organization. The MCU is a retrofitted recreational vehicle that has been in operation as an Incident Command Post since the fall of 2017. The MCU and the use of Incident Command System support efficient and coordinated responses to emergency incidents for the citizens of Saskatoon; this coordination often results in a timelier resolution while minimizing the impact or effects on citizens.

The MCU can be activated by either the Saskatoon Fire Department, the Saskatoon Police Service, or other City Departments. In addition to emergency activations, it is also activated for organized public events such as fireworks festivals, parades, FIBA tournaments, and the Hometown Hockey event, among others. In 2019 and 2020, the MCU was activated a total of 58 and 23 times, respectively.



## Emergency Operations Centre

As part of the City of Saskatoon Emergency Management Plan, the Saskatoon Emergency Management Organization coordinates the Emergency Operation Centre (EOC) process for both the City of Saskatoon and with Critical Infrastructure partners. During 2020, there were 105 EOC alerts distributed through notifynow. These activations included: extreme weather, a train derailment, Saskatoon Water disruption, and COVID-19.

## Corporate Security

In 2018, the Corporate Security section was formally established with its first operating budget. In 2020 Corporate Security moved within the organization to report to Emergency Management. Over 18 Security Risk Assessments were completed in collaboration with departments across the organization. A new tool was created providing the organization's first holistic security risk rating for over 230 structures. This will help prioritize future security capital planning by starting with sites of greatest risk. Corporate Security continued to support major project capital planning and site-based project execution for internal clients. The City's first consolidated Security Guard Services contract was awarded introducing new tools and standardization to improve service delivery across the corporation. In November 2020, work started on the development of the City's first Physical Security Standard.



## Business Continuity

Saskatoon EMO oversees the business continuity management program for the City of Saskatoon. Work is beginning on developing an overall program governance and structure.

## Regional Resiliency

In 2020, a Regional Resiliency partnership was signed between 11 select municipalities north and west of Saskatoon. These include: RM of Great Bend, Borden, Langham, Hepburn, Waldheim, Duck Lake, Rosthern, RM of Rosthern, Hague, Osler, and Warman. The main focus is to establish and maintain an emergency planning program as a regional group geared towards mitigation, preparedness, response, and recovery. Community education and readiness will also be an important piece towards resiliency.

# TESTIMONIALS

Hi! I am a twelve year old named Luke who just wants to thank you for all the work that you have done to make this city a better and safer place. So thank you for all the work you have done!

I just want to commend you on sending the [After the] Fire safety package...out to all residents that live in [Hampton Village]. We do not smoke however, indeed there are many other ways for fires to start. The letter and brochures are a great reminder to review our house protocol for ourselves and with our children.

My dad has fallen numerous times over the past decade. I greatly appreciate the Saskatoon Fire Department and everything you do to care for the public!

Good job. After seeing that fire, I went around and checked all of my smoke and CO detectors. Have one in each room.

Thankful to the dispatchers. You are essential to the communities.

I should add that Saskatoon Fire and Saskatoon Transit also deserve kudos. Fire evacuated the building and got everyone out safe. Transit provided shelter from the cold. Circumstances aside, this is how people take care of each other. More of this please.

@SaskatoonFire Thank you so much for your very quick and amazing response to the fire on the 300 block of 10th and Main on Friday night. We could have easily lost our house if it was not for your fine organization.

A shout out to the truck that drove by our place this morning on Donald Street. My 6-year-old was playing while I did the eaves. When she saw you coming she started waving and you responded with waves and flashing lights! Absolutely made our morning!!!



# OUR PEOPLE

## Retirements

In a short period of time, SFD saw major changes to its team with 12 retirements in 2019 and another 21 retirements in 2020. The SFD extends sincere thanks and gratitude to those who have retired from a career of service to Saskatoon and the surrounding area.

## New Hires

### 2019

16 Firefighter-Paramedics

### 2020

12 Firefighter-Paramedics

3 Inspectors

1 Regional Resiliency  
Specialist

1 Mechanic

## Promotions

### 2019

1 Deputy Chief

1 Battalion Chief

5 Captains

5 Lieutenants

### 2020

17 Captains

17 Lieutenants

1 Fire Service Instructor



# LOOKING AHEAD

## Relocation of Station 5

The Saskatoon Fire Department strives to provide a four-minute traveling response time to all areas in the City of Saskatoon. This is based on the National Fire Protection Association 1710 Standard which has a goal of a four-minute travel time 90% of the time. Geographic modeling shows this level of service and safety will be improved for the University, Grosvenor, and Greystone area while still maintaining service level goals in the entire response district.

The relocation of Station 5 is part of a continuous improvement initiative that included the relocation of two fire stations to improve response to emergency incidents while finding efficiencies of approximately \$3 million a year.

## New Local Training Facility

Currently, Saskatoon firefighters practise their skillsets at varying locations in and out of the city. The need for a local training facility has become more urgent due to the increased complexity of required firefighter skills, regulatory frameworks, and Saskatoon's growing population. Consolidating training activities in a local setting would allow the Saskatoon Fire Department to provide training in a more controlled and safer learning environment.





## Equity Diversity and Inclusion (EDI)


SFD is committed to being an inclusive workplace where all employees feel safe. We strive to build the best team to provide service to our diverse community. Together, representatives from the SFD Executive Officers, IAFF Local 80, and Human Resources have formed an EDI

Committee to discuss equity, diversity and inclusion. The committee is in the process of developing a comprehensive EDI plan.



PROUD  
TO SERVE  
SASKATOON

## CONNECT WITH US

 306-975-2520

 [saskatoon.ca/fire](https://saskatoon.ca/fire)

 @saskatoonfire

 @saskatoonfiredepartment

 @saskatoonfire

 @saskatoonfire

