

**Appendix 1 – Advanced Metering Infrastructure Status Update**

To date, Saskatoon Light & Power (SL&P) has replaced over 60,500 electricity meters with new Advanced Metering Infrastructure (AMI) smart meters. There are 113 SL&P customers who have chosen an updated non-smart meter option.

Saskatoon Water has 75,000 water meters and has installed over 57,000 water communication modules. So far, there have been 116 customers refusing the AMI upgrade. The first round of AMI implementation will have the last neighbourhood completed in the first quarter 2021. The second round is anticipated to start in spring of 2021 and the project should be approximately 95% complete by the end of 2022. This is dependent on many factors including COVID-19. While customers have been informed that the City of Saskatoon (City) complies with all COVID-19 protocols, some have chosen not to allow the work to be completed until after COVID-19 is no longer a threat.

The total number of customers who request non-AMI water meters will be unknown until completion but could range from 140 to 250 without a policy in place. Accommodating customers who opt out of the AMI metering program means that the City must operate a separate program for non-AMI meters which adds additional costs to operations and benefits from the AMI system are not gained. Currently, with no consequences for opting out, many are not responding to the City's attempt to install AMI water communication modules. Customers have been inquiring what the policy will be. A clear policy will reduce the number of customers opting out, depending on the option chosen.