## **Letter of Support from Canada Post**

City of Saskatoon

Community Standards / Community Services Department

A request to review parking permitting and bylaws adding Canada Post to the list of businesses able to request loading zones. Thank you for your consideration in regards to this request for designations around Canada Post – Community Mail Boxes (CMB's) in Saskatoon.

To reduce the risks to employee's health & safety by reducing:

- Walking distances year round between the delivery vehicle and the CMB site.
- Distances while carrying mail product.
- Safe access to CMB sites for employees and customers.
- Minimize winter hazards while carrying product.
- Reduce double-parking.

As a bit of background to help understand the request; Canada Post – specifically Saskatoon Collection and Delivery Operations has approx. 200 delivery employees on the street every day across the city and surrounding areas. We service almost every single point of call in Saskatoon from 4 separate delivery depots. Addresses inside an area identified as 'the Iron Ring' in Canada Post circles is serviced exclusively by Letter Carriers delivering mail door to door. In newer areas of the city, we utilize delivery agents under a slightly different bargaining group known as Rural Suburban Mail Couriers (RSMC's). This group delivers directly to CMB's in the neighborhoods and then drop parcels and Personal Contact Items directly at the door for the customers as required.

Delivery Agents spend an hour or two in the depot every day organizing their routes for delivery before going on street. Once they leave the depots, they have all of their mail product for the day, some routes servicing more businesses have shorter routes compared to routes servicing residential customers. Each delivery agent is required to take the mail as presented to them daily, along with Neighborhood Mail (Unaddressed Flyers), small packets & parcels for the route. Each day varies but can result in one to two containers of mail for a CMB site, which is any collection of 2 or more modules of CMB's at a single stop.

In some locations, our agents face a larger parking concern than others. The West side of Saskatoon is predominantly serviced by Letter Carriers walking door to door with very few CMB's to deliver too. By comparison, the Stonebridge, Rosewood, Brighton neighborhoods are seeing a much larger growth rate with large developments being created. These areas may have roads that are more narrow, they may be in neighborhoods with greater population density due to the types of residences (apartments, townhouses, condominium complexes) and as such there are greater demands on the current parking allotments available in their complex and on street.

This request is directed more towards the consideration for parking at larger sites, in areas with narrow roads, high traffic locations and areas that Canada Post can identify as larger delivery volume requirements. The request is to assist with Health & Safety concerns for our employees as well as customer consideration at these same locations.

Our goal is to minimize the distance our delivery agents have to park away from the CMB's as they may be required to carry multiple containers, larger parcels, packets and flyers to the site. Saskatoon winters can be long, cold and beautiful until you are walking 30 feet down the street, over windrows left by graders, snow drifts that customers have not shoveled yet, carrying the 1st of 4 containers with 20 to 25 lbs of mail for the site... before going back for parcels and packets. The all employees are responsible for their own health & safety actions and we expect that of them. But as an employer, there is a responsibility to attempt to minimize the risks to the best of our abilities as well. A reduction in the distance required to walk from their parked vehicle may be an avenue.

Some delivery agents, against recommendations and at their own risk, may choose to double-park in some areas, they turn on their hazards, and run to the CMB site to complete their delivery as quickly as possible without endangering themselves or other traffic that may come down the street. Canada Post does not encourage this action in any way.

A designated space would allow customers to access the same sites without having to double park on the street while running to get their mail before a neighbor comes down the street as well.

Regards,

Aaron Delorme

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Supervisor

Saskatoon Depot 4

**Collection & Delivery** 

**Canada Post Corporation**