From:
 Web E-mail - Mayor"s Office

 To:
 Web E-mail - City Clerks

 Cc:
 Web E-mail - Mayor"s Office;

Subject: correspondence from Safal Suryavanshi

**Date:** Monday, September 09, 2019 1:56:28 PM

Attachments: Letter to the Mayor.pdf

#### Hello.

Mr. Suryavanshi, copied on this email, has requested that this letter be forwarded to the City Clerk's Office for further handling. Please contact our office should you have any questions or concerns.

### Office of the Mayor | tel 306.975.3202

City of Saskatoon | 222 3rd Avenue North | Saskatoon SK S7K 0J5

www.saskatoon.ca

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Please contact the sender and delete the message and any attachments.

From: Safal Suryavanshi [mailto

**Sent:** August 29, 2019 11:01 AM

To: Clark, Charlie

Subject: Warm 'n' Cozy Care Inc.

Dear Mayor,

I am Safal Suryavanshi, my parents and I had met you few weeks ago regarding the issues we are facing with the seniors care home development in the new neighborhoods. You had mentioned that it will be a good idea to talk to the planning commision regarding the issues and that you will be able to forward the information to the committee.

Please find a letter attached, stating the concerns we discussed.

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Warm regards Safal Suryavanshi Manager & Administrator Warm 'n' Cozy Care Inc.

www.warmandcozy.ca





#### www.warmandcozy.ca

## Warm 'n' Cozy Care Inc.

Warm 'n' Cozy Personal Care Home

August 26, 2019

The Honorable Charlie Clark Mayor of Sasaktoon 222 - 3rd Avenue North Saskatoon SK S7K 0J5

Dear Mayor Clark,

My name is Dr. Sudhir Suryavanshi. My family owns The Business Of Kindness - Warm 'n' Cozy Care Inc. We have four Type 2 residential senior care homes in the City of Saskatoon. This letter is in reference and follow up to the meeting we had in your office about the suggestions and implements regarding the improvements in the senior care industry.

The issues, for now, that we want to bring to your notice are #1. The living space for seniors and, #2. The allocated number of garbage collection bins and removal of the garbage from care homes. Both the situations are unbelievably complex, despairing and regretful. Allow me to discuss the situations one by one.

First, the impracticable living space versus the building area. The lots designated for making a care home are shrinking in size. These lots were never appropriate in size in the first place. Moreover, the bylaw restricting the built area by no more than 40 % of the lot size is irrational in this particular scenario. We need to understand that older people do not get out of the building enough. For the seniors, either it is too hot or too cold as soon as they step out of the building. If not, then it is too windy. Much of their time is spent indoors despite the best efforts to bring them into open. To add further misery to this existing problem is that the lost sizes are decreasing as the newer developments are being built.

The second displeasing problem is the number and the size of garbage bin allocation to the care homes like ours. While designing the lots within the community, probably the calculation of refusal produced in a setting like ours was overlooked. Fifteen seniors could produce garbage equal to or more than the amount produced from TEN houses. Let us keep in mind that the seniors do not live by themselves. A team of staff, family and visitors, doctors, nurses, owners, volunteers and many others visit the homes. All we get is ONE regular bin. In contrast, the homes with legal suite are entitled to two bins. To complicate the situation, during the winter months the garbage collection slows down to half. The drenched soaker pads, with urine and feces, are produced more during cold months.

The solutions could be one or a combination of the following, plus more.

The number of residents living in one care home is 15 at the most (Type 2 care home). It is more of a home than an institution. The idea of having a care home within the community setting is an excellent one. Kudos to the one who came up with it. It becomes



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easy for the family and friends to visit their family living in the care home. However, this setting needs a revision in the placement of such lots. To begin with, three individual lots for building care homes were designed side by side. Warm 'n' Cozy owns and runs three care homes side by side on Atton Cres. in Evergreen. We noticed the problem of parking the vehicles grew exponentially. We provide feedback to the city and the officers took a good step (but not efficient enough) immediately. Future designs have two lots side by side instead of three. We still feel the problem has not dissolved.

For the garbage collection either there should be more bins and frequent collection or in such establishments, there should be provisions to gather garbage in a bigger centralized location where the collecting vehicle could work.

Warm regards
Sudhir Suryavanshi
Sudhir Suryavanshi